



**NEW IRELAND**  
ASSURANCE

DIRECTORS' REPORT AND FINANCIAL STATEMENTS

NEW IRELAND ASSURANCE COMPANY  
Public Limited Company

FOR THE YEAR ENDED 31 DECEMBER 2012

COMPANY NUMBER: 7336

**NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**  
**DIRECTORS' REPORT AND FINANCIAL STATEMENTS**

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# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012

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### DIRECTORS AND OTHER INFORMATION

**CHAIRMAN**

John Collins

**DIRECTORS**

Sean Casey (Managing Director)  
Dermot Murray  
David Swanton  
Paul Kelly  
Denis Kelleher  
Des Crowley  
Mick Sweeney  
Pat Healy  
David Roberts  
Liam McLoughlin  
Tony O'Riordan (resigned 15/06/2012)  
Ashok Gupta (appointed 1/01/2013)

**SECRETARY**

Peter Gray

**REGISTERED OFFICE**

11 – 12 Dawson Street  
Dublin 2.

**APPOINTED ACTUARY**

David Roberts FSAI

**AUDITORS**

PricewaterhouseCoopers  
Chartered Accountants and Statutory Audit Firm  
One Spencer Dock  
North Wall Quay  
Dublin 1.

**BANKERS**

Bank of Ireland  
2 College Green  
Dublin 2.

**SOLICITOR**

A&L Goodbody  
International Financial Services Centre  
North Wall Quay  
Dublin 1.

# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012

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The Directors are pleased to submit their Annual Report and Financial Statements of the Company for the year ended 31 December 2012.

### Principal activities

The principal activity of the Company is the transaction of life assurance business in the Republic of Ireland.

### Review of the Business

The Company performed well in 2012 in a competitive and challenging environment for the Irish life insurance industry.

- New business volumes increased by 4% in Annual Premium Equivalent terms (regular premium new business plus 10% of single premiums) in a market that declined by 5%. The Company's overall market share of new business increased from 22% to 24.4%. The life assurance industry has become more concentrated in recent years with a significant level of market share now held by a small number of companies.
- Customers have continued to invest in and switch to low risk funds, predominately investing in deposit based products.
- The Company's capital position continues to be strong with cover of over 1.86 times the minimum statutory solvency margin requirement in 2012. The Company paid a dividend of €113.6 million to its parent.
- The Company offers a strong product range particularly with its suite of risk-managed investment funds and also in the protection market with the Life Choice contract.
- The Company has continued with its investment in its core systems, focused on improvements in its customer facing technology, to ensure that we meet our goal of looking after new and existing customers better than any company in the Irish market.
- The Company adopted the gender directive which states that insurers can no longer use the gender of the policyholder as a risk rating factor in pricing certain insurance policies. We have therefore equalised premium rates between men and women for all relevant new contracts entered into after the implementation date. As the changes occurred at the end of the year, they did not have a significant impact on business volumes or profit.

### Financial Review

The accounts show an increase in profit over the year to €81.0 million (2011: €53.9 million), reflecting a good performance overall. Across the key individual lines the experience can be described as follows:

- Gross insurance premiums written rose by 21% to €12.4 billion (2011: €10.2 billion).
- Total investment return was a positive €1.4 billion (2011: negative €0.2 billion) reflecting growth in equity and bond markets during the year. Property investments outside Ireland were flat and there were further falls in Irish property values. Total assets grew by 10% to €14.4 billion (2011: €13.1 billion).
- Gross insurance claims paid increased by 7% to €1.07 billion (2011: €1.0 billion). Persistency experience continues to improve and is trending towards the long term assumption.
- Net technical provisions increased by €1.0 billion compared to a decrease of €0.5 billion in 2011, due mainly to the increase in value of policyholders investments.
- Net operating expenses (excluding commissions, cost of sales, depreciation and restructuring costs) were lower in the year at €68.9 million (2011: €75.0 million), reflecting efficiencies achieved through investment in customer service and technology initiatives together with lower staff numbers.
- The Company considers that the performance of the business is more appropriately reflected in the embedded value profit reporting methodology which shows a strong rise in the Company's operating profits.

# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012

### Embedded Value Performance

|                                    | 2012<br>€m         | 2011<br>€m         |
|------------------------------------|--------------------|--------------------|
| <b>New business profits</b>        | <u>12.6</u>        | <u>7.1</u>         |
| <b>Existing business portfolio</b> |                    |                    |
| - Planned profit                   | 68.4               | 79.4               |
| - Experience variance mortality    | 7.1                | 5.6                |
| - Experience variance persistency  | (5.1)              | (14.8)             |
| - Actuarial basis changes          | (2.5)              | (5.0)              |
|                                    | <u>67.9</u>        | <u>65.2</u>        |
| <b>Operating profit</b>            | <u><u>80.5</u></u> | <u><u>72.3</u></u> |

The embedded value method is widely used within the life assurance industry. Under this approach the operating profit for the twelve month period ended 31 December 2012 was €80.5 million (2011:€72.3 million).

### Actuarial Valuations

The Company's assurance liabilities at 31 December 2012, as detailed in Notes 17, 18 and 19, were valued by the Company's Appointed Actuary, Mr. David Roberts, FSAI. The bases and methods of valuation employed are consistent with those used in the returns prepared under the European Communities (Life Assurance) Framework Regulations, 1994. The valuation set out in the regulatory returns is adjusted for inclusion in these financial statements through the removal of certain prudential reserves required by regulation.

### Profits for the year

|                                          | 2012<br>€m         | 2011<br>€m         |
|------------------------------------------|--------------------|--------------------|
| Profit on ordinary activities before tax | 92.6               | 61.6               |
| Tax on profit on ordinary activities     | <u>(11.6)</u>      | <u>(7.7)</u>       |
| Profit on ordinary activities after tax  | 81.0               | 53.9               |
| Transfer to non-distributable reserves   | <u>(56.0)</u>      | <u>(33.9)</u>      |
| Distributable profit for the year        | <u><u>25.0</u></u> | <u><u>20.0</u></u> |

### Capital Movements and Dividends

Shareholder funds fell by €59.7 million (2011: increase €33.7 million) in theyear due to profits after tax of €81.0 million less pension fund movements of €27.1 million and €113.6 million of dividends paid.

In 2012 the Directors authorised the payment of a dividend of €113.6 million (2011:€53 million) to Bank of Ireland Life Holdings Limited.

In 2011 the Directors authorised the payment of dividends of €53 million to Bank of Ireland Life Holdings Limited. In addition in 2011, Bank of Ireland Life Holdings Limited added capital of €50 million to the Company into two tranches of €25 million. This took the form of a capital contribution of €25 million (which was credited to the capital reserve account) and an issue of 1 ordinary share for consideration of €25 million.

# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012

The table below summarises the profit and loss account into its various constituent components (premiums, claims, investment income, expenses and policyholder liabilities).

### Summary Income Statement Presentation

|                                                        | 2012<br>€m     | 2011<br>€m     |
|--------------------------------------------------------|----------------|----------------|
| Premium Income (net of reinsurance)                    | 1,650.7        | 1,569.4        |
| Claims paid (net of reinsurance)                       | (1,743.1)      | (1,709.2)      |
| Investment Return                                      | 1,419.7        | (161.6)        |
| Operating Expenses                                     | (154.9)        | (158.9)        |
| Change in Deferred Income Liability                    | (2.6)          | 8.2            |
| Investment charges                                     | (17.9)         | (17.8)         |
|                                                        | <u>1,151.9</u> | <u>(469.9)</u> |
| Movement in linked liabilities                         | (843.6)        | 650.8          |
| Net movement in non linked liabilities                 | (182.5)        | (112.4)        |
| Tax charge attributable to the life assurance business | (44.8)         | (14.6)         |
| <b>Profit for the financial year</b>                   | <u>81.0</u>    | <u>53.9</u>    |

### Holding Company

The Company is a wholly-owned subsidiary of Bank of Ireland Life Holdings Limited which is incorporated in the Republic of Ireland. The ultimate parent company is the Governor and Company of the Bank of Ireland which is also incorporated in the Republic of Ireland. Under its revised restructuring programme agreed with the European Union on 20 December 2011, the Governor and Company of the Bank of Ireland has agreed to dispose of New Ireland Assurance Company plc before 31 December 2013.

### Subsidiaries

The information required by Section 16(1) of the Companies (Amendment) Act, 1986 is contained in the information provided in Note 23 to the financial statements.

In 2011 a receiver was appointed to BSQ Limited, a subsidiary of the Company. BSQ Limited is a special purpose vehicle created to purchase, on behalf of policyholders a development known as Beacon South Quarter in Sandyford, Dublin. The acquisition was financed by way of a limited recourse loan from Bank of Ireland. The value of this development has fallen significantly below the loan value and the current income from the development is insufficient to meet interest repayments. As the loan is limited recourse we anticipate, in accordance with the Loan Agreement (subject to formal notification from the Bank), that the assets of BSQ Limited will be liquidated and the proceeds will be retained by the Bank in final discharge of the loan. There has been no change in the status of BSQ Limited during 2012.

On 25 July 2012 SCI 44-46 Portugal was sold for €57.8 million. The net proceeds, after settling sales expenses and outstanding debt of €48.1 million, was distributed to the policyholders of the underlying fund.

### Directors and Secretary

The names of persons who were directors at any time during the year are set out on page 2. Unless otherwise stated the Directors served for the entire period.

# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012

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### Directors' and Secretary's interest in shares

The beneficial interests of the Directors and Secretary of the Company, in office at 31 December 2012, including those of spouses and minor children, in the shares of the Governor and Company of the Bank of Ireland at 1 January 2012 and 31 December 2012 were

|                 | 31 December 2012                 | 1 January 2012                   |
|-----------------|----------------------------------|----------------------------------|
| Directors       | Ordinary shares<br>of €0.64 each | Ordinary shares<br>of €0.64 each |
| John Collins    | 457,639                          | 457,639                          |
| Sean Casey      | 54,393                           | 54,393                           |
| Dermot Murray   | 52,731                           | 52,731                           |
| David Swanton   | 32,196                           | 32,196                           |
| Paul Kelly      | -                                | -                                |
| Denis Kelleher  | 11,613                           | 11,613                           |
| Des Crowley     | 1,515,253                        | 1,515,253                        |
| Mick Sweeney    | 194,653                          | 1,344,653                        |
| Pat Healy       | -                                | -                                |
| David Roberts   | 6,893                            | 6,893                            |
| Liam McLoughlin | 82,933                           | 82,933                           |
| Secretary       |                                  |                                  |
| Peter Gray      | 6,031                            | 6,031                            |

The Directors and Secretary and their spouses and minor children had no other interests in the issued shares of any group company at 31 December 2012.

### Statement of Directors' Responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with Irish law.

Irish law requires the directors to prepare financial statements giving a true and fair view of the state of the company's affairs and of its profit or loss for the year then ended. Under that law the directors have elected to prepare the financial statements in accordance with Generally Accepted Accounting Practice in Ireland (accounting standards issued by the Financial Reporting Council and promulgated by the Institute of Chartered Accountants in Ireland).

In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping proper books of account that disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements have been properly prepared in accordance with the requirements of the Companies Acts 1963 to 2012. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

# **NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**

## **DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012**

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### **Basis of Preparation**

The financial statements have been prepared on a going concern basis and in accordance with the Companies Acts, 1963 to 2012, the European Communities (Insurance Undertakings: Accounts) Regulations, 1996 and Generally Accepted Accounting Practice in Ireland (accounting standards issued by the Financial Reporting Council and promulgated by the Institute of Chartered Accountants in Ireland).

### **Books of Account**

The measures taken by the Directors to secure compliance with the Company's obligation to keep proper books of account are the use of appropriate systems and procedures and employment of competent persons. The books of account are kept at 11/12 Dawson Street, Dublin 2.

### **Governance**

The Company is subject to requirements of the Central Bank of Ireland's Corporate Governance Code for Credit Institutions and Insurance Undertakings (2010), including those additional requirements for major institutions, as the Company has been so designated by the Central Bank of Ireland. This code imposes minimum core standards upon all insurance undertakings licensed or authorised by the Central Bank of Ireland and additional requirements upon major institutions, so as to ensure that an appropriate and robust corporate governance framework is in place and implemented to reflect the risk and nature of the undertaking.

### **Governance Structure**

The Board acknowledges primary responsibility for the corporate governance within the Company. The Board has approved a Board Charter and a schedule of Matters Reserved.

The Board operates the following committees:

- Audit
- Risk
- Investment
- Nomination & Governance
- Remuneration

Each committee of the Board is subject to a Terms of Reference (drafted in accordance with the Company's standard) which details the authority delegated to the committee, how it should be exercised and the means by which the committee reports to the Board. The Board then delegates executive management of the Company to the Managing Director subject to a set of key policies. The Managing Director's key objective is to manage the business to achieve (and report against) the annual budget subject to the approved risk appetite statement and key policies of the Company.

The Managing Director, working with the senior management team is responsible for ensuring that the objectives of the team are clear and consistent with the strategic plan through personal objectives and key priorities. He must also ensure that resources and skills are adequate to deliver the plan within the policies of the Company.

### **Board and Board Composition**

In accordance with the requirements of the Corporate Governance Code, the Board undertook a review of Board and Director effectiveness during the year including confirming Directors had sufficient time to dedicate to the role.



# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012

A summary of each of the Directors is as follows:

| Director        | Category                  | Date of Appointment                    | Committee memberships                                                                 |
|-----------------|---------------------------|----------------------------------------|---------------------------------------------------------------------------------------|
| John Collins    | Independent NED, Chairman | 15/09/2004                             | Nomination and Governance, Remuneration                                               |
| Sean Casey      | Executive, Managing       | 03/04/1996                             | Risk, Investment                                                                      |
| Dermot Murray   | Group NED                 | 30/09/1999                             |                                                                                       |
| David Swanton   | Executive                 | 03/04/1996                             | Investment                                                                            |
| Paul Kelly      | Independent NED           | 21/07/2004                             | Investment (Chair), Audit, Risk (Temporary Chair) from July 2012 until December 2012. |
| Denis Kelleher  | Executive                 | 27/03/2008                             |                                                                                       |
| Des Crowley     | Group NED                 | 27/03/2008                             |                                                                                       |
| Mick Sweeney    | Group NED                 | 30/09/2009                             | Nomination and Governance, Remuneration, Investment                                   |
| Pat Healy       | Senior Independent NED    | 28/04/2010                             | Nomination and Governance, (Chair) Remuneration (Chair), Audit (Chair), Risk          |
| David Roberts   | Executive                 | 23/02/2010                             | Risk, Investment                                                                      |
| Liam McLoughlin | Group NED                 | 16/02/2012                             | Risk                                                                                  |
| Tony O'Riordan  | Independent NED           | 21/02/2011<br>(resigned<br>15/06/2012) | Risk (Chair), Audit (until date of resignation)                                       |
| Ashok Gupta     | Independent NED           | 01/01/2013                             | Risk (Chair), Audit                                                                   |

### Fitness and Probity

The Central Bank Reform Act (2010) introduced a statutory system for the regulation by the Central Bank of Ireland of persons performing control functions and pre approved control functions in regulated entities. The Fitness and Probity Standards (Code issued under Section 50 of the Act) specify the minimum standards of fitness and probity which all persons performing control functions or pre approved control functions shall apply in relation to the areas of competence and capability, acting honestly, ethically and with integrity and being financially sound.

The regime applied to pre approved control functions from 2011, and from December 2012 to control functions. Following a Board review, the Board was able to conclude that all control functions and pre approved control functions, including all Directors and certain other employees were compliant with the Fitness and Probity Standards and had obtained each person's written agreement to abide by the Standards.

### Risk Strategy

The Company as required under the Corporate Governance Code has a documented risk appetite. The Board ensures that the risk management framework and internal controls reflect the risk appetite and that there are adequate arrangements in place to ensure that there is regular reporting to the Board on compliance with the risk appetite.

The risk strategy sets out the key principles which define the framework of risk management within the Company. This ensures risk is managed in a manner consistent with the Company's Strategic Plan and that the Company's capital and reputation is maintained in order to compete aggressively in the life assurance and pensions market. Risk controls and reporting mechanisms are in place to alert management to breaches (including potential breaches) of this risk strategy.

# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012

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The key principles of the Company's risk strategy are:

### Capital

Solvency The Central Bank of Ireland requires that the ratio of free assets to the Required Minimum Solvency Margin should exceed 150%.The Board has adopted a target capital of 1.75 of the required minimum.

Company's Capital Manage the interests of the Company within the risk appetite approved by the Board.

Strategic Decisions Financial Condition Report used as part of major and strategic decision making process.

### Profit

Embedded Value The impact of the net aggregate exposure to stress tests should not reduce the current embedded value by more than 30%.

### Reputational

Culture Ensure risk management is part of the culture of every aspect of the business.

Documentation All marketing literature, contractual documentation and correspondence will be clear, transparent and easy to understand. The Company's strategy is to ensure that its customers can make informed decisions based on the presentation of its documentation.

Advice Advice offered by its financial advisors is at all times compliant with all regulatory requirements and best industry practice.

Treating Customers Fairly All customers are treated fairly and honestly at all times when transacting business with the Company.

Regulator An open and transparent relationship is maintained with the Central Bank of Ireland. Compliance with all legal and statutory requirements.

### Operational / HR

Employees Protect the safety of the Company's employees.

Resources Ensure the Company has sufficient and adequately qualified staff. Key staff are of good repute and integrity and meet fit and proper criteria at all times.

Remuneration Incentive schemes will reward long term financial stability and risk control and will not promote growth outside risk appetite.

Business Recovery The Company will maintain and regularly test an adequate business recovery plan.

# **NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**

## **DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012**

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### **Risk Management**

The Board has assigned the following duties to the Board Risk Committee under the Committee's Terms of Reference:

The preparation for approval by the Board of:

- the risk management framework,
- the risk management policy,
- the risk appetite statement, and
- the risk management annual plan.

The Board Risk Committee will also monitor the following:

- adequacy of controls to ensure appropriateness, early prevention, detection and completeness.
- controls are proportionate to risk.
- the review of escalation mechanisms.
- the review of remedial action proposals where exposure in (potential) breach of tolerance limits.
- liaison with Internal Audit to consider their annual audit plan.
- the Financial Condition Report.

The Company applies a three line of defence approach to risk management. The first line of defence is the senior manager responsible for the risk and internal control environment of the relevant area. It is the responsibility of the relevant senior manager to identify, quantify, measure (against the risk appetite and tolerance), control, manage, mitigate and report on risk exposures in his/her area. The second line of defence is provided by the Risk Management, Internal Control and Compliance functions. These units support good risk management oversight and independently assess and report on the key risk areas of the business. The third line of defence is that of Internal Audit.

### **Principal Financial Risks**

The most significant financial risks faced by the Company are in the areas of interest rate risk, equity price risk, currency risk, lapse risk, liquidity risk and credit / counterparty risk. A description of these risks is contained in Note 26 to the accounts.

# **NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**

## **DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012**

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### **Internal Controls**

The Directors acknowledge their overall responsibility for the Company's systems of internal control. Such systems can provide only reasonable and not absolute assurance against material financial misstatement or fraud. Such losses could arise because of the nature of the Company's business in undertaking a wide range of financial services that inherently involve varying degrees of risk.

The Company's overall control systems include:

- A clearly defined organisation structure with defined authority limits and reporting mechanisms to higher levels of management and to the Board which support the maintenance of a strong control environment;
- Board Committees, with appropriate terms of reference, responsible for core policy areas;
- An annual budgeting and monthly financial reporting system, which enables progress against longer-term objectives and annual plans to be monitored, trends to be evaluated and variances to be acted upon;
- A comprehensive set of policies and procedures relating to capital expenditure, financial risks (including interest, currency and liquidity risk) and operational risk management, and
- An Audit Committee that reviews the effectiveness of the systems of control.

Controls are reviewed systematically by Group Internal Audit of the Governor and Company of the Bank of Ireland, which has a Group-wide role. Emphasis is focused on areas of greatest risk as identified by risk analysis.

The effectiveness of the Company's internal controls is assessed on an ongoing basis and is formally reviewed annually by the Audit Committee and by the Board. This is achieved primarily by a review of the risk self assessment returns from management, of the work of the Group Internal Audit function, and of the reports provided by the Company's external auditors, which include details of any material internal control issues identified. The minutes of all committee meetings are circulated to the Board.

### **Auditors**

The auditors, PricewaterhouseCoopers, have indicated their willingness to be re-appointed in accordance with section 160(2) of the Companies Act, 1963.

### **Directors**

**Sean Casey**

**David Roberts**

**Date: 26 April 2013**

# **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**

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We have audited the financial statements of New Ireland Assurance Company, plc for the year ended 31 December 2012 which comprise the Profit and Loss Account, the Balance Sheet, the Statement of Total Recognised Gains and Losses, the Accounting Policies and the related notes. The financial reporting framework that has been applied in their preparation is Irish law and accounting standards issued by the Financial Reporting Council and promulgated by the Institute of Chartered Accountants in Ireland (Generally Accepted Accounting Practice in Ireland).

## **Respective responsibilities of directors and auditors**

As explained more fully in the Statement of Directors' Responsibilities set out on page 6, the directors are responsible for the preparation of the financial statements giving a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with Irish law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Section 193 of the Companies Act, 1990 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

## **Scope of the audit of the financial statements**

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the directors; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Directors' Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

## **Opinion on financial statements**

In our opinion the financial statements:

- give a true and fair view in accordance with Generally Accepted Accounting Practice in Ireland of the state of the company's affairs as at 31 December 2012 and of its profit for the year then ended; and
- have been properly prepared in accordance with the requirements of the Companies Acts 1963 to 2012 and the European Communities (Insurance Undertakings: Accounts) Regulations, 1996.

**INDEPENDENT AUDITORS' REPORT  
TO THE MEMBERS OF NEW IRELAND ASSURANCE COMPANY,  
PUBLIC LIMITED COMPANY**

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**Matters on which we are required to report by the Companies Acts 1963 to 2012**

- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.
- In our opinion proper books of account have been kept by the company.
- The financial statements are in agreement with the books of account.
- In our opinion the information given in the Directors' Report is consistent with the financial statements.
- The net assets of the company, as stated in the Balance Sheet, are more than half of the amount of its called-up share capital and, in our opinion, on that basis there did not exist at 31 December 2012 a financial situation which under Section 40 (1) of the Companies (Amendment) Act, 1983 would require the convening of an extraordinary general meeting of the company.

**Matters on which we are required to report by exception**

We have nothing to report in respect of the provisions in the Companies Acts 1963 to 2012 which require us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions specified by law are not made.

**Garvan O'Neill  
for and on behalf of PricewaterhouseCoopers  
Chartered Accountants and Statutory Audit Firm  
Dublin**

**Date: 26 April 2013**

# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## ACCOUNTING POLICIES AND ESTIMATION TECHNIQUES

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The significant accounting policies and estimation techniques adopted by the Company are as follows:

### **Basis of Preparation**

The financial statements have been prepared in accordance with accounting standards generally accepted in Ireland and Irish statute, comprising the Companies Acts, 1963 to 2012 and the European Communities (Insurance Undertakings: Accounts) Regulations, 1996 (the "Regulations"), which cover the format and content of insurance company accounts. The financial statements have been prepared in accordance with applicable standards. A summary of the more important accounting policies is set out below, together with an explanation of where changes have been made to previous policies on adoption of new accounting standards in the year. Accounting standards generally accepted in Ireland in preparing financial statements giving a true and fair view are those published by the Institute of Chartered Accountants in Ireland and issued by the Accounting Standards Board.

Compliance with Statement of Standard Accounting Practice ("SSAP") 19 - Accounting for Investment Properties requires departure from the requirements of the Regulations relating to depreciation and an explanation of the departure is given in the accounting policy note relating to investments below. The financial statements also comply with the statement of recommended practice on Accounting for Insurance Business ("ABI SORP") issued by the Association of British Insurers in December 2005 and revised in December 2006.

### **Historic Cost Convention**

The financial statements are prepared under the historical cost convention modified by the valuation of investments as outlined in the accounting policy for investments noted below.

### **Contract Classification**

The Company issues contracts that transfer insurance risk or financial risk or both.

Insurance contracts are those contracts that transfer significant insurance risk. Such contracts may also transfer financial risk. As a general guideline, the Company defines as significant insurance risk the possibility of having to pay benefits on the occurrence of an insured event that are at least 5% or more than the benefits payable if the insured event did not occur. A contract classified as an insurance contract continues to be treated as such until all rights and obligations under the contract expire. All non unit linked policies issued are insurance contracts.

Investment contracts are those contracts that transfer financial risk with no significant insurance risk. Unit linked contracts written by the Company where the liability under the contract is dependent on the value of the underlying financial assets, derivatives and / or investment property are classified as investment contracts unless the contracts also contain features that transfer significant insurance risk.

### **Insurance Premiums**

Premiums written, other than those in respect of unit linked policies, are accounted for on an accruals basis. Unit linked insurance contract premiums are accounted for in the same period as the policy liabilities resulting from those premiums are created. This is normally the period of receipt.

Outward reinsurance premiums are accounted for in accordance with the contract terms when due for payment.

# **NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**

## **ACCOUNTING POLICIES AND ESTIMATION TECHNIQUES**

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### **Insurance Claims**

Maturity claims and annuities are recognised when due for payment. Surrenders are accounted for when paid or, if earlier, on the date when the policy ceases to be included within the calculation of the life assurance business provision and /or the technical provision for linked liabilities. Death claims and all other claims are accounted for when notified. Reinsurance recoveries are accounted for in the same period as the related claim. A provision is made to reflect risk related claims incurred in the year but which were not notified to the Company at the balance sheet date.

### **Unit Linked Investment Contracts**

Amounts received in respect of investment contracts, which principally involve the transfer of financial risk, are accounted for using deposit accounting, under which amounts collected are credited directly to the balance sheet, as an adjustment to the liability to the policyholder. Financial liabilities in respect of investment contracts are carried in the balance sheet within 'Technical provisions for linked liabilities'.

Fees receivable from investment contracts (included in 'Other technical income') and investment income and interest payable on contract balances are recognised in the profit and loss account in the year they are assessed unless they relate to services to be provided in future years, in which case they are deferred and recognised as the service is provided.

Incremental costs that are directly attributable to securing investment contracts, and are expected to be recoverable, are deferred and recognised in the balance sheet as deferred acquisition costs. The asset is amortised as the related fees for investment management services are recognised.

### **Investment Return**

Investment return comprises all investment income, realised investment gains and losses and movements in unrealised gains and losses, net of investment expenses and charges. Dividends are included as investment income on the date that the shares are quoted ex-dividend. Interest, rent and expenses are accounted for on an accruals basis.

Realised gains and losses on investments carried at fair value are calculated as the difference between net sales proceeds and purchase price. In the case of investments included at amortised cost, realised gains and losses are calculated as the difference between sale proceeds and their latest carrying value. Movements in unrealised gains and losses on investments represent the difference between the fair value at the balance sheet date and their purchase price or their fair value at the last balance sheet date, together with the reversal of unrealised gains and losses recognised in earlier accounting periods in respect of investment disposals in the current period.

### **Management Expenses**

Management expenses, administration and non-acquisition costs are charged to the technical account for life assurance business when incurred.

### **Share Based Payments**

The Company participates in a number of equity share based payment schemes operated by the Company's ultimate parent, The Governor & Company of Bank of Ireland Group plc. The fair value of the employee services received in exchange for the grant of options on shares is recognised as an expense. The total amount to be expensed over the vesting period is determined by reference to the fair value of the options or shares granted, excluding the impact of any non-market vesting conditions. Non-market vesting conditions are included in assumptions about the number of options or shares that are expected to vest. At each balance sheet date, the Company revises its estimate of the number of options or shares that are expected to vest. It recognises the impact of the revision of the original estimates, if any, in the profit and loss account.



# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## ACCOUNTING POLICIES AND ESTIMATION TECHNIQUES

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### Deferred Acquisition Costs

Acquisition costs comprise the direct and indirect costs of acquiring and processing new business.

For regular premium contracts, where a series of future premiums are expected to be received, only a portion of the acquisition costs incurred in the year of sale are covered by the revenue margins received in that year. The balance remains to be covered by margins in future years and is shown as deferred acquisition costs in the financial statements.

For contracts which recoup charges during an initial non allocation period, the rate of amortisation of the deferred acquisition costs is based on a prudent assessment of the expected pattern of receipt of the future revenue margins. The future revenue margins utilised include only those margins earned during the non-allocation period.

For contracts where the charges are spread over the life of the policy, the amortisation rate is uniform over the first five/ten years of the contracts (five for insurance contracts and structured products and ten for investment contracts).

For single premium business and group risk contracts, where acquisition expenses are recovered immediately, there is no deferral of acquisition costs. For single premium business, where acquisition expenses are not recovered immediately, there is deferral of the acquisition costs, with a uniform amortisation rate over the first five/ten years of the contract.

### Foreign Currency

Items included in the financial statements of the Company are measured using Euro, the functional currency of the economic environment in which the Company operates.

Foreign currency transactions are translated into Euro using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the profit and loss account for the period.

Translation differences on non monetary items, such as equities held at fair value through profit or loss, are reported as part of the fair value gain or loss.

### Operating Leases

Rentals payable under operating leases are charged to the profit and loss account as incurred over the lease term.

### Dividends

Dividends are recognised when paid.

### Pensions

The Company operates a defined benefit pension scheme. The pension asset / liability recognised in the balance sheet is the present value of the schemes' liabilities less the value of the schemes' assets net of related deferred tax. The pension cost for the scheme is analysed between current service cost, past service cost and net return on the pension scheme. Current service cost is the actuarially calculated present value of the benefits earned by the active employees in each period. Past service costs, relating to employee service in prior periods arising in the current period as a result of the introduction of, or improvement to, retirement benefits, are recognised in the profit and loss – technical account on a straight-line basis over the period in which the increase in benefit vests.

Net expected return on the pension assets comprises of the expected return on the pension scheme assets less interest on scheme liabilities.

The actuarial gains and losses which arise from a valuation and from updating the latest actuarial valuation to reflect conditions at the balance sheet date are taken to the statement of total recognised gains and losses for the period. The attributable deferred taxation is shown separately in the statement of total recognised gains and losses.

# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## ACCOUNTING POLICIES AND ESTIMATION TECHNIQUES

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### **Taxation**

Taxation is provided on profits and income earned to date less relief.

Deferred tax is provided in relation to unrealised gains or losses on unit linked assets and explicitly on all other timing differences that have originated but not reversed at the balance sheet date where transactions or events that result in an obligation to pay more tax in the future or a right to pay less tax in the future have occurred at the balance sheet date.

Timing differences are temporary differences between profits as computed for tax purposes and profits as stated in the financial statements, which arise because certain items of income and expenditure in the financial statements are dealt with in different years for tax purposes.

Deferred tax is measured at the tax rates that are expected to apply in the years in which the timing differences are expected to reverse, based on tax rates and laws that have been enacted or substantially enacted by the balance sheet date. Deferred tax is recognised in the profit and loss account for the period, except to the extent that it is attributable to a gain or loss that is recognised directly in the statement of total recognised gains and losses.

### **Investments**

#### **Land and buildings**

Land and buildings are valued at open market valuation. Full valuations are made by independent, professionally qualified valuers every year.

In accordance with SSAP 19, no depreciation or amortisation is provided in respect of freehold investment properties and leasehold investment properties with over 20 years to run. Under the Regulations, land and buildings are required to be depreciated over their expected useful economic lives. This requirement conflicts with the generally accepted accounting principle set out in SSAP 19. The Directors consider that, as these properties are held for investment, to depreciate them would not give a true and fair view, and that it is necessary to adopt SSAP 19 in order to give a true and fair view.

#### **Other financial investments**

The Company classifies its financial assets into the following categories: Shares and other variable-yield securities and units in unit trusts – at fair value through profit or loss; debt securities and other fixed-income securities – at fair value through profit or loss; and deposits with credit institutions - loans and receivables. Management determines the classification of its investments at initial recognition and re-evaluates this at every reporting date.

#### ***(a) Shares and other variable-yield securities and units in unit trusts, and debt securities and other fixed interest securities – at fair value through profit or loss***

Financial assets designated at fair value through profit and loss at inception are those that are managed and whose performance is evaluated on a fair value basis. Information about these financial assets is provided internally on a fair value basis to the entity's key management personnel. The investment strategy for these asset types is to invest in listed and unlisted equity securities and fixed interest rate debt securities, and derivatives designated upon initial recognition at fair value through profit or loss.

The fair values of listed investments are based on current bid prices on the balance sheet date. Unlisted investments for which a market exists are also stated at the current bid price on the balance sheet date or the last trading day before that date. The fair values of other unlisted investments, for which no active market exists, are established by the Directors using valuation techniques which have prudent regard to the likely realisable value. These include use of recent arms length transactions, reference to other instruments that are substantially the same, discounted cash flow analysis and other pricing models.

Realised gains or losses on investments are presented in the profit and loss account within investment income. Unrealised gains or losses arising from changes in the fair value of financial assets at fair value through profit or loss are presented in the profit and loss account within 'Unrealised gains on investments' or 'Unrealised losses on investments' in the period in which they arise.

# NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY

## ACCOUNTING POLICIES AND ESTIMATION TECHNIQUES

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### *(b) Deposits with credit institutions - Loans and receivables*

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market, other than those that the Company intends to sell in the short term or that it has designated at fair value through profit or loss. When a financial asset is recognised initially it is measured at fair value plus transaction costs that are directly attributable to the acquisition or issue of the financial asset. Loans and receivables are included at the amount of the advance outstanding at the balance sheet date, less a provision for any irrecoverable amount. This basis of valuation is viewed by the Directors as having prudent regard to the likely realisable value.

### **Derivative Financial Instruments**

Derivatives are initially recognised at fair value on the date on which a derivative contract is entered into and are subsequently re-measured at their fair value. Changes in the fair value are recognised immediately in the profit and loss account. Fair values are obtained from the quoted market prices in active markets, or using valuation techniques, including discounted cash flow models and options pricing models, as appropriate. All derivatives are carried as assets within investments for the benefit of life assurance policyholders who bear the investment risk.

Derivative financial instruments also include foreign exchange contracts, which include spot and forward contracts. These represent agreements to exchange the currency of one country for the currency of another country at an agreed price and settlement date. Gains and losses are recognised in the profit and loss based on the exchange rate on date of settlement or balance sheet date.

### **Tangible Assets and Depreciation**

Fixed assets are stated at cost less accumulated depreciation. Depreciation is calculated to amortise the cost of the assets over the period of their estimated useful lives at the following rates:

|                    |                       |
|--------------------|-----------------------|
| Computer equipment | 20%-33% straight line |
| Office Equipment   | 20%-33% straight line |

### **Life Assurance Provision**

The life assurance provision is calculated by the Company's Appointed Actuary with due regard to the actuarial principles laid down in the European Communities (Life Assurance) Framework Regulations, 1994. The principal assumptions are contained in note 19.

The technical provisions relating to term assurance and term critical illness are calculated using a gross premium valuation method, based on generally accepted actuarial principles. The provision is not less than that which would be determined on an appropriate net premium valuation method. An expense provision is made for pension insurance contracts secured by recurring single premiums and for annuity and future claim payments under immediate annuity contracts. Tests of adequacy are carried out on the reserves held for group life and disability insurance.

### **Technical Provision for Linked Liabilities**

Liabilities under unit linked contracts are recognised as and when the units are created and are dependent on the value of the underlying financial assets, derivatives and / or investment properties.

Unit linked contracts which transfer significant insurance risk, including guaranteed benefits, are classified as insurance contracts and are carried in the balance sheet at an amount determined by the valuation of the related units on the valuation date.

Unit linked contracts which principally involve the transfer of financial risk are classified as investment contracts and are carried in the balance sheet at fair value. The fair value of these financial liabilities is equivalent to the amount payable on demand without penalty.

# **NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**

## **ACCOUNTING POLICIES AND ESTIMATION TECHNIQUES**

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### **Reinsurers' Share of Technical Provisions**

The reinsurers' share of the technical provisions is calculated on a basis consistent with the calculation of the corresponding liabilities.

### **Financial Liabilities**

Overdrafts are recognised at fair value, net of transaction costs. Other financial liabilities, carried at fair value, relate to unit linked investment contracts under 'Technical provision for Linked Liabilities', and creditors.

### **Non-Distributable Reserve**

The surplus available for distribution is determined by the Appointed Actuary following his annual investigation in accordance with the requirements of the European Communities (Life Assurance) Framework Regulations, 1994. This surplus is released from the non technical reserve and retained in the profit and loss account. All non distributable amounts in the profit and loss - non technical account are transferred to the non-distributable reserve.

**NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**  
**PROFIT AND LOSS ACCOUNT**  
**FOR THE YEAR ENDED 31 DECEMBER 2012**

**Technical Account - Life Assurance Business**

|                                                                   |       | 2012             | 2011           |
|-------------------------------------------------------------------|-------|------------------|----------------|
|                                                                   | Notes | €m               | €m             |
| <b>Earned premiums, net of reinsurance</b>                        |       |                  |                |
| Gross premiums written                                            | 1     | 1,235.4          | 1,019.8        |
| Outward reinsurance premiums                                      |       | (89.1)           | (104.0)        |
|                                                                   |       | <u>1,146.3</u>   | <u>915.8</u>   |
| Income and realised gains on investments                          | 3     | 564.1            | 201.9          |
| Unrealised gains on investments                                   | 3     | 855.6            | (363.5)        |
| Other technical income, net of reinsurance                        | 4     | 53.0             | 69.9           |
| <b>Total technical income</b>                                     |       | <u>2,619.0</u>   | <u>824.1</u>   |
| <b>Claims incurred, net of reinsurance</b>                        |       |                  |                |
| Claims paid                                                       |       |                  |                |
| - gross amount                                                    |       | (1,063.7)        | (995.0)        |
| - reinsurers' share                                               |       | 62.1             | 52.0           |
|                                                                   |       | <u>(1,001.6)</u> | <u>(943.0)</u> |
| Change in the provision for claims                                |       |                  |                |
| - gross amount                                                    | 18    | (7.0)            | (8.3)          |
| - reinsurers' share                                               | 18    | 7.4              | 1.1            |
|                                                                   |       | <u>0.4</u>       | <u>(7.2)</u>   |
|                                                                   |       | <u>(1,001.2)</u> | <u>(950.2)</u> |
| <b>Change in technical provisions, net of reinsurance</b>         |       |                  |                |
| Life assurance business provision, net of reinsurance             |       |                  |                |
| - gross amount                                                    | 18    | (414.3)          | (182.8)        |
| - reinsurers' share                                               | 18    | 231.8            | 70.4           |
|                                                                   |       | <u>(182.5)</u>   | <u>(112.4)</u> |
| Technical provisions for linked liabilities                       | 17    | (1,136.7)        | 483.7          |
|                                                                   |       | <u>(1,319.2)</u> | <u>371.3</u>   |
| <b>Net operating expenses</b>                                     | 5     | (154.9)          | (158.9)        |
| <b>Investment charges</b>                                         | 3     | (17.9)           | (17.8)         |
| <b>Tax charge attributable to the life assurance business</b>     | 8     | (44.8)           | (14.6)         |
|                                                                   |       | <u>(217.6)</u>   | <u>(191.3)</u> |
| <b>Balance on the technical account - life assurance business</b> |       | <u>81.0</u>      | <u>53.9</u>    |

All of the amounts above are in respect of continuing operations.

The accounting policies and estimation techniques on pages 14 to 19 and notes on pages 24 to 52 form an integral part of these financial statements.

**Directors**

**Sean Casey**  
**David Roberts**

**Date: 26 April 2013**

**NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**  
**PROFIT AND LOSS ACCOUNT**  
**FOR THE YEAR ENDED 31 DECEMBER 2012**

**Non-Technical Account**

|                                                                   | Notes | 2012<br>€m     | 2011<br>€m    |
|-------------------------------------------------------------------|-------|----------------|---------------|
| <b>Balance on the technical account - life assurance business</b> |       | 81.0           | 53.9          |
| Tax attributable to shareholders' profit                          | 8     | 11.6           | 7.7           |
| <b>Profit on ordinary activities before tax</b>                   | 7     | <u>92.6</u>    | <u>61.6</u>   |
| Tax on profit on ordinary activities                              | 8     | <u>(11.6)</u>  | <u>(7.7)</u>  |
| <b>Profit for the financial year</b>                              |       | 81.0           | 53.9          |
| Transfer to non-distributable reserve                             | 18    | <u>(56.0)</u>  | <u>(33.9)</u> |
| <b>Distributable profit</b>                                       |       | 25.0           | 20.0          |
| <b>Dividend</b>                                                   | 9     | <u>(113.6)</u> | <u>(53.0)</u> |
| <b>Retained profit for the financial year</b>                     |       | (88.6)         | (33.0)        |
| <b>Retained profit at the start of the year</b>                   |       | <u>181.8</u>   | <u>214.8</u>  |
| <b>Retained profit at the end of the year</b>                     | 18    | <u>93.2</u>    | <u>181.8</u>  |

**STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES**

|                                                               | Notes | 2012<br>€m  | 2011<br>€m  |
|---------------------------------------------------------------|-------|-------------|-------------|
| Profit on ordinary activities after tax                       |       | 81.0        | 53.9        |
| Actuarial loss                                                | 24    | (31.0)      | (19.7)      |
| Deferred tax on actuarial loss                                |       | 3.9         | 2.5         |
| <b>Total gains and losses recognised relating to the year</b> |       | <u>53.9</u> | <u>36.7</u> |

The accounting policies and estimation techniques on pages 14 to 19 and notes on pages 24 to 52 form an integral part of these financial statements.

**Directors**

Sean Casey  
David Roberts

**Date: 26 April 2013**

**NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**  
**BALANCE SHEET AS AT 31 DECEMBER 2012**

| <b>Assets</b>                                                                                   |              | <b>2012</b>            | <b>2011</b>            |
|-------------------------------------------------------------------------------------------------|--------------|------------------------|------------------------|
|                                                                                                 | <b>Notes</b> | <b>€m</b>              | <b>€m</b>              |
| <b>Investments</b>                                                                              |              |                        |                        |
| Land and buildings                                                                              | 10           | <u>12.3</u>            | <u>13.2</u>            |
| Other financial investments                                                                     | 11           | <u>1,418.2</u>         | <u>1,239.5</u>         |
| <b>Investments for the benefit of life assurance policyholders who bear the investment risk</b> | 12           | <u>11,610.5</u>        | <u>10,686.6</u>        |
| <b>Reinsurers' share of technical provisions</b>                                                |              |                        |                        |
| Life assurance business provision                                                               | 18           | 940.6                  | 708.8                  |
| Claims outstanding                                                                              | 18           | <u>18.2</u>            | <u>10.8</u>            |
|                                                                                                 |              | <u>958.8</u>           | <u>719.6</u>           |
| <b>Debtors</b>                                                                                  |              |                        |                        |
| Debtors arising out of direct insurance operations                                              |              |                        |                        |
| - policyholders                                                                                 | 13           | 45.5                   | 50.7                   |
| Due from fellow subsidiaries                                                                    |              | 1.0                    | 0.9                    |
| Other debtors                                                                                   |              | <u>6.3</u>             | <u>3.0</u>             |
|                                                                                                 |              | <u>52.8</u>            | <u>54.6</u>            |
| <b>Other assets</b>                                                                             |              |                        |                        |
| Tangible assets                                                                                 | 14           | 10.4                   | 13.5                   |
| Deferred taxation                                                                               | 21           | 22.1                   | 47.6                   |
| Cash at bank and in hand                                                                        |              | <u>17.6</u>            | <u>46.7</u>            |
|                                                                                                 |              | <u>50.1</u>            | <u>107.8</u>           |
| <b>Prepayments and accrued income</b>                                                           |              |                        |                        |
| Accrued interest and rent                                                                       |              | 46.0                   | 33.8                   |
| Other prepayments and accrued income                                                            |              | 0.7                    | 0.4                    |
| Deferred acquisition costs                                                                      | 15           | <u>210.3</u>           | <u>199.5</u>           |
|                                                                                                 |              | <u>257.0</u>           | <u>233.7</u>           |
| <b>Total assets</b>                                                                             |              | <u><u>14,359.7</u></u> | <u><u>13,055.0</u></u> |

The accounting policies and estimation techniques on pages 14 to 19 and notes on pages 24 to 52 form an integral part of these financial statements.

**Directors**

Sean Casey  
David Roberts

**Date: 26 April 2013**

**NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**  
**BALANCE SHEET AS AT 31 DECEMBER 2012**

| <b>Liabilities</b>                                   |              | <b>2012</b>            | <b>2011</b>            |
|------------------------------------------------------|--------------|------------------------|------------------------|
|                                                      | <b>Notes</b> | <b>€m</b>              | <b>€m</b>              |
| <b>Capital and reserves</b>                          |              |                        |                        |
| Called up share capital                              | 20           | 22.8                   | 22.8                   |
| Share premium account                                |              | 25.7                   | 25.7                   |
| Capital reserve                                      | 18           | 42.7                   | 42.7                   |
| Non - distributable reserve                          | 18           | 387.7                  | 358.8                  |
| Profit and loss account                              | 18           | <u>93.2</u>            | <u>181.8</u>           |
| <b>Shareholders' funds - equity interests</b>        | 25           | <u>572.1</u>           | <u>631.8</u>           |
| <b>Technical provisions</b>                          |              |                        |                        |
| Life assurance business provision                    | 18           | 1,746.5                | 1,332.2                |
| Claims outstanding                                   | 18           | <u>126.0</u>           | <u>119.0</u>           |
|                                                      |              | <u>1,872.5</u>         | <u>1,451.2</u>         |
| <b>Technical provisions for linked liabilities</b>   | 17           | <u>11,484.9</u>        | <u>10,641.3</u>        |
| <b>Creditors</b>                                     |              |                        |                        |
| Creditors arising out of direct insurance operations |              | 183.7                  | 128.7                  |
| Due to fellow subsidiaries                           |              | 9.7                    | 41.2                   |
| Bank overdraft                                       |              | 51.6                   | 36.9                   |
| Other creditors including tax and social security    | 16           | <u>34.9</u>            | <u>40.6</u>            |
|                                                      |              | <u>279.9</u>           | <u>247.4</u>           |
| Accruals and deferred income                         |              | <u>89.1</u>            | <u>47.2</u>            |
| <b>Total liabilities excluding pension liability</b> |              | 14,298.5               | 13,018.9               |
| Pension liability                                    | 24           | <u>61.2</u>            | <u>36.1</u>            |
| <b>Total liabilities including pension liability</b> |              | <u><u>14,359.7</u></u> | <u><u>13,055.0</u></u> |

The accounting policies and estimation techniques on pages 14 to 19 and notes on pages 24 to 52 form an integral part of these financial statements.

**Directors**

**Sean Casey**  
**David Roberts**

**Date: 26 April 2013**



**NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 DECEMBER 2012**

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**PREMIUMS WRITTEN – CONTRACTS CLASSIFIED AS INSURANCE :**

**1 PREMIUMS WRITTEN**

**A. Gross Premiums Written**

|                        | <b>Individual<br/>Life<br/>€m</b> | <b>Individual<br/>Pensions<br/>€m</b> | <b>Group<br/>Contracts<br/>€m</b> | <b>2012<br/>Total<br/>€m</b> | <b>Individual<br/>Life<br/>€m</b> | <b>Individual<br/>Pensions<br/>€m</b> | <b>Group<br/>Contracts<br/>€m</b> | <b>2011<br/>Total<br/>€m</b> |
|------------------------|-----------------------------------|---------------------------------------|-----------------------------------|------------------------------|-----------------------------------|---------------------------------------|-----------------------------------|------------------------------|
| Unit-linked            | 102.9                             | 57.9                                  | 58.6                              | 219.4                        | 118.4                             | 62.7                                  | 48.8                              | 229.9                        |
| Non-participating      | 93.3                              | 0.8                                   | 20.6                              | 114.7                        | 83.2                              | 0.9                                   | 19.4                              | 103.5                        |
| Periodic premiums      | <u>196.2</u>                      | <u>58.7</u>                           | <u>79.2</u>                       | <u>334.1</u>                 | <u>201.6</u>                      | <u>63.6</u>                           | <u>68.2</u>                       | <u>333.4</u>                 |
| Unit-linked            | 329.5                             | 427.0                                 | 29.3                              | 785.8                        | 236.8                             | 286.6                                 | 26.3                              | 549.7                        |
| Non-participating      | -                                 | 115.5                                 | -                                 | 115.5                        | -                                 | 136.7                                 | -                                 | 136.7                        |
| Single premiums        | <u>329.5</u>                      | <u>542.5</u>                          | <u>29.3</u>                       | <u>901.3</u>                 | <u>236.8</u>                      | <u>423.3</u>                          | <u>26.3</u>                       | <u>686.4</u>                 |
| Total premiums written | <u>525.7</u>                      | <u>601.2</u>                          | <u>108.5</u>                      | <u>1,235.4</u>               | <u>438.4</u>                      | <u>486.9</u>                          | <u>94.5</u>                       | <u>1,019.8</u>               |

The written premiums above in 2012 and 2011 arise from contracts which meet the FRS 26 definition of insurance. All business is written in the Republic of Ireland.

**NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 DECEMBER 2012**

**1 PREMIUMS WRITTEN (CONTINUED)**

**B. Gross New Business Premiums**

|                             | <b>Individual<br/>Life<br/>€m</b> | <b>Individual<br/>Pensions<br/>€m</b> | <b>Group<br/>Contracts<br/>€m</b> | <b>2012<br/>Total<br/>€m</b> | <b>Individual<br/>Life<br/>€m</b> | <b>Individual<br/>Pensions<br/>€m</b> | <b>Group<br/>Contracts<br/>€m</b> | <b>2011<br/>Total<br/>€m</b> |
|-----------------------------|-----------------------------------|---------------------------------------|-----------------------------------|------------------------------|-----------------------------------|---------------------------------------|-----------------------------------|------------------------------|
| Unit-linked                 | 6.7                               | 29.5                                  | 16.4                              | 52.6                         | 7.7                               | 20.7                                  | 19.1                              | 47.5                         |
| Non-participating           | 22.2                              | -                                     | -                                 | 22.2                         | 21.5                              | -                                     | -                                 | 21.5                         |
|                             | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        |
| Periodic premiums           | 28.9                              | 29.5                                  | 16.4                              | 74.8                         | 29.2                              | 20.7                                  | 19.1                              | 69.0                         |
|                             | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        |
| Unit-linked                 | 329.5                             | 427.0                                 | 29.3                              | 785.8                        | 236.8                             | 286.6                                 | 26.3                              | 549.7                        |
| Non-participating           | -                                 | 115.5                                 | -                                 | 115.5                        | -                                 | 136.7                                 | -                                 | 136.7                        |
|                             | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        |
| Single premiums             | 329.5                             | 542.5                                 | 29.3                              | 901.3                        | 236.8                             | 423.3                                 | 26.3                              | 686.4                        |
|                             | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        |
| Total new business premiums | 358.4                             | 572.0                                 | 45.7                              | 976.1                        | 266.0                             | 444.0                                 | 45.4                              | 755.4                        |
|                             | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        | <hr/>                             | <hr/>                                 | <hr/>                             | <hr/>                        |

The new business premiums above in 2012 and 2011 arise from contracts which meet the FRS 26 definition of insurance. All business is written in the Republic of Ireland.

**C. Reinsurance Balance**

The net reinsurance debit in the technical account for the year amounted to €212.2 million (2011: €195 million).

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**2. STAFF COSTS**

|                               | 2012<br>€m  | 2011<br>€m  |
|-------------------------------|-------------|-------------|
| Wages and salaries            | 33.7        | 34.7        |
| Social security costs         | 3.3         | 3.3         |
| Other pension costs (note 24) | 3.0         | 2.8         |
|                               | <u>40.0</u> | <u>40.8</u> |

The average number of employees during the year was as follows:

|                       |            |            |
|-----------------------|------------|------------|
| Sales and Marketing   | 165        | 169        |
| Policy administration | 310        | 328        |
| Other administration  | 143        | 145        |
|                       | <u>618</u> | <u>642</u> |

The average number of employees has decreased in 2012 primarily due to staff that have left the employment of the Company under the terms of the recent voluntary severance programme operated by the ultimate holding company, the Governor and Company of the Bank of Ireland.

Included in wages and salaries are sales commission payments to staff of €3.0 million (2011: €3.0 million).

**3. INVESTMENT INCOME**

|                                                    | 2012<br>€m   | 2011<br>€m   |
|----------------------------------------------------|--------------|--------------|
| Income from land and buildings                     | 54.1         | 60.7         |
| Income from listed investments                     | 204.9        | 233.3        |
| Income from other investments                      | 24.8         | 0.8          |
|                                                    | <u>283.8</u> | <u>294.8</u> |
| Net return from pension scheme                     | (1.1)        | -            |
| Net gains / (losses) on realisation of investments | 281.4        | (92.9)       |
|                                                    | <u>564.1</u> | <u>201.9</u> |

**Investment Activity Report**

|                                  |                |                |
|----------------------------------|----------------|----------------|
| Investment income                | 282.7          | 294.8          |
| Investment management expenses   | (17.9)         | (17.8)         |
| Net realised gains / (losses )   | 281.4          | (92.9)         |
| Net unrealised gains / (losses ) | 855.6          | (363.5)        |
| <b>Total investment return</b>   | <u>1,401.8</u> | <u>(179.4)</u> |

Included in the total investment return are net gains or losses on financial assets at fair value through profit or loss:

|                                                                                         |                |                |
|-----------------------------------------------------------------------------------------|----------------|----------------|
| Designated at FVTPL                                                                     | 281.4          | (92.9)         |
| Unrealised gains / (losses)                                                             | 855.6          | (363.5)        |
| <b>Total net realised and unrealised gains / (losses) included in investment return</b> | <u>1,137.0</u> | <u>(456.4)</u> |

None of the investment income is derived from investments in any other group undertakings of Bank of Ireland Life Holdings Limited, the Company's immediate parent.

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**4. OTHER TECHNICAL INCOME, NET OF REASSURANCE**

Other technical income of €53.0 million (2011:€69.9million) comprises fees for policy administration and asset management services arising from unit – linked investment contracts and movement in the deferred income liability.

**5. NET OPERATING EXPENSES**

|                                      | <b>2012</b>         | <b>2011</b>         |
|--------------------------------------|---------------------|---------------------|
|                                      | <b>€m</b>           | <b>€m</b>           |
| Acquisition expenses                 | 80.1                | 87.2                |
| Change in deferred acquisition costs | (10.8)              | (8.0)               |
| Other expenses                       | <u>85.6</u>         | <u>79.7</u>         |
|                                      | <u><u>154.9</u></u> | <u><u>158.9</u></u> |

The analysis of operating expenses between core operating cost and cost of sales is as follows:

|                                              |                     |                     |
|----------------------------------------------|---------------------|---------------------|
| Core operating expenses                      | 68.9                | 75.0                |
| Depreciation                                 | 6.1                 | 5.6                 |
| Restructuring and other non core costs       | <u>-</u>            | <u>1.3</u>          |
|                                              | 75.0                | 81.9                |
| Commission payments (including to employees) | 87.7                | 82.0                |
| Other sales related costs                    | 3.0                 | 3.0                 |
| Change in deferred acquisition costs         | <u>(10.8)</u>       | <u>(8.0)</u>        |
| Total operating expenses                     | <u><u>154.9</u></u> | <u><u>158.9</u></u> |

Acquisition expenses include an allocation of commission on new business and operating expenses relating to the acquisition of new business.

**6. COMMISSIONS**

Total commissions for direct insurance incurred by the Company during the year, excluding payments to employees was €84.7 million (2011: €79.0 million).

**7. PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION**

| This is stated after charging    | <b>2012</b>       | <b>2011</b>       |
|----------------------------------|-------------------|-------------------|
|                                  | <b>€m</b>         | <b>€m</b>         |
| Depreciation                     | 6.1               | 5.6               |
| Operating lease rentals other    | 0.6               | 0.6               |
| Operating lease rentals property | 0.5               | 0.8               |
| Auditors' remuneration           |                   |                   |
| - Statutory audit                | 0.4               | 0.4               |
| - Other assurance services       | -                 | -                 |
| - Tax advisory services          | -                 | -                 |
| - Other non audit services       | -                 | -                 |
| Total auditors' remuneration     | <u><u>0.4</u></u> | <u><u>0.4</u></u> |

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**8. TAXATION**

|                                                                               | 2012<br>€m | 2011<br>€m |
|-------------------------------------------------------------------------------|------------|------------|
| <b>Technical Account Charge</b>                                               |            |            |
| Corporation tax charge for the year                                           | 8.1        | 7.9        |
| Relief for double taxation                                                    | (1.6)      | (1.8)      |
| Overseas tax                                                                  | 13.0       | 16.5       |
| Prior year over provision                                                     | (0.2)      | -          |
|                                                                               | 19.3       | 22.6       |
| Deferred tax charge (note 21): Origination and reversal of timing differences | 25.5       | (8.0)      |
|                                                                               | 44.8       | 14.6       |
| <b>Non-Technical Account Charge</b>                                           |            |            |
| Irish corporation tax on profits for the year                                 | 11.6       | 7.7        |

The tax charge on the non technical account for 2012 and 2011 is the same as the charge that would result from applying the standard rate of Irish corporation tax to profit on ordinary activities.

**9. DIVIDEND**

|               | 2012<br>€m | 2011<br>€m |
|---------------|------------|------------|
| Dividend paid | 113.6      | 53.0       |

A dividend of €0.6473 (2011: €0.3020) per share was paid during the year.

**10. LAND AND BUILDINGS**

|                           | 2012<br>Mkt Value<br>€m | 2012<br>Cost<br>€m | 2011<br>Mkt Value<br>€m | 2011<br>Cost<br>€m |
|---------------------------|-------------------------|--------------------|-------------------------|--------------------|
| Investment properties     | 0.1                     | 0.2                | 0.1                     | 0.2                |
| Owner occupied properties | 12.2                    | 9.9                | 13.1                    | 9.9                |
|                           | 12.3                    | 10.1               | 13.2                    | 10.1               |
| <b>A. Freehold</b>        |                         |                    |                         |                    |
|                           | 2012<br>Mkt Value<br>€m | 2012<br>Cost<br>€m | 2011<br>Mkt Value<br>€m | 2011<br>Cost<br>€m |
| Investment properties     | -                       | -                  | -                       | -                  |
| Owner occupied properties | 1.5                     | 1.2                | 1.7                     | 1.2                |
|                           | 1.5                     | 1.2                | 1.7                     | 1.2                |
| <b>B. Leasehold</b>       |                         |                    |                         |                    |
|                           | 2012<br>Mkt Value<br>€m | 2012<br>Cost<br>€m | 2011<br>Mkt Value<br>€m | 2011<br>Cost<br>€m |
| Investment properties     | 0.1                     | 0.2                | 0.1                     | 0.2                |
| Owner occupied properties | 10.7                    | 8.7                | 11.4                    | 8.7                |
|                           | 10.8                    | 8.9                | 11.5                    | 8.9                |
| <b>Total</b>              | 12.3                    | 10.1               | 13.2                    | 10.1               |

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**10. LAND AND BUILDINGS (continued)**

Land and buildings are stated in the balance sheet at market value. Movements in market value are included in the total investment return. While the accounting standards would normally require the systematic depreciation of investment properties and other land and buildings, the Directors consider that no depreciation is required as to depreciate them would not give a true and fair view. Had investment properties and other land and buildings been depreciated, there would have been no significant effect on the profit retained for the year.

The valuations have been undertaken by Lisney (Chartered Surveyors) in Ireland, in accordance with The Statements of Asset Valuation Practice and Guidance Notes issued by the Society of Chartered Surveyors in Ireland and in compliance with the European Communities (Life Assurance Accounts, Statements and Valuations) Regulations, 1986.

**11. OTHER FINANCIAL INVESTMENTS**

| <b>Financial Assets</b>                                       | <b>2012</b>      | <b>2012</b>    | <b>2011</b>      | <b>2011</b>    |
|---------------------------------------------------------------|------------------|----------------|------------------|----------------|
|                                                               | <b>Mkt Value</b> | <b>Cost</b>    | <b>Mkt Value</b> | <b>Cost</b>    |
|                                                               | <b>€m</b>        | <b>€m</b>      | <b>€m</b>        | <b>€m</b>      |
| <b>Financial Assets at fair value through profit and loss</b> |                  |                |                  |                |
| Designated upon initial recognition                           | 1,002.7          | 896.6          | 897.1            | 922.5          |
| Loans and receivables                                         | 415.5            | 415.5          | 342.4            | 342.4          |
| Total financial assets                                        | <u>1,418.2</u>   | <u>1,312.1</u> | <u>1,239.5</u>   | <u>1,264.9</u> |
| Included in the balance sheet as follows:                     |                  |                |                  |                |
| Shares and other variable yield securities                    | 16.2             | 17.0           | 17.0             | 17.0           |
| Debt securities and other fixed income securities             | 986.3            | 879.4          | 879.8            | 905.2          |
| Loans secured by mortgages and other loans                    | 0.2              | 0.2            | 0.3              | 0.3            |
| Deposits with credit institutions                             | 415.5            | 415.5          | 342.4            | 342.4          |
|                                                               | <u>1,418.2</u>   | <u>1,312.1</u> | <u>1,239.5</u>   | <u>1,264.9</u> |

The debt securities and other fixed income securities included above with a market value of €986.3 million (2011: €879.8 million) are listed on a recognised investment exchange.

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**12. INVESTMENTS FOR THE BENEFIT OF LIFE ASSURANCE POLICYHOLDERS WHO BEAR THE INVESTMENT RISK**

|                                                         | 2012<br>Carrying Value<br>€m | Cost<br>€m             | 2011<br>Carrying Value<br>€m | Cost<br>€m             |
|---------------------------------------------------------|------------------------------|------------------------|------------------------------|------------------------|
| Assets held to cover unit - linked insurance contracts  | 6,360.0                      | 6,354.4                | 5,742.2                      | 6,144.1                |
| Assets held to cover unit - linked investment contracts | <u>5,250.5</u>               | <u>5,245.9</u>         | <u>4,944.4</u>               | <u>5,290.4</u>         |
|                                                         | <u><u>11,610.5</u></u>       | <u><u>11,600.3</u></u> | <u><u>10,686.6</u></u>       | <u><u>11,434.5</u></u> |

The carrying amounts disclosed above reasonably approximate the fair value at the balance sheet date. The market value of these assets where the investment risk is borne by the policyholders, include €1,679.7 million (2011: €1,441.3 million) in respect of group pension funds.

**Derivative financial instruments, at fair value through profit and loss, held for trading.**

Included within assets held to cover linked liabilities are forward currency contracts with a fair value gain of €1.9 million (2011: €13.2 million loss). Movements in fair value arise due to variations in exchange rates prevailing at the dates on which contracts mature and are reflected in the profit and loss account. Gains for the year on foreign currency contracts amounted to €15.1 million (2011: €15.9 million loss).

**13. DEBTORS ARISING FROM DIRECT INSURANCE OPERATIONS**

|                | 2012<br>€m         | 2011<br>€m         |
|----------------|--------------------|--------------------|
| Policyholders  | 31.0               | 35.2               |
| Intermediaries | <u>14.5</u>        | <u>15.2</u>        |
|                | <u><u>45.5</u></u> | <u><u>50.7</u></u> |

All amounts are due within one year. The carrying amounts disclosed above reasonably approximate fair value at the balance sheet date.

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**14. TANGIBLE FIXED ASSETS**

| <b>Cost</b>                     | <b>Computer Equipment<br/>€m</b> | <b>Office Equipment<br/>€m</b> | <b>Total<br/>€m</b> |
|---------------------------------|----------------------------------|--------------------------------|---------------------|
| At 1st January 2012             | 98.0                             | 0.6                            | 98.6                |
| Additions                       | 3.0                              | -                              | 3.0                 |
| Disposals                       | (3.9)                            | (0.5)                          | (4.4)               |
| At 31 December 2012             | <u>97.1</u>                      | <u>0.1</u>                     | <u>97.2</u>         |
| <b>Accumulated Depreciation</b> |                                  |                                |                     |
| At 1st January 2012             | (84.7)                           | (0.4)                          | (85.1)              |
| Charge for the year             | (5.9)                            | (0.2)                          | (6.1)               |
| Disposals                       | 3.9                              | 0.5                            | 4.4                 |
| At 31 December 2012             | <u>(86.7)</u>                    | <u>(0.1)</u>                   | <u>(86.8)</u>       |
| <b>Net Book Amounts</b>         |                                  |                                |                     |
| 31st December 2012              | <u>10.4</u>                      | <u>-</u>                       | <u>10.4</u>         |
| 31st December 2011              | <u>13.3</u>                      | <u>0.2</u>                     | <u>13.5</u>         |

**15. DEFERRED ACQUISITION COSTS**

|                                                 | <b>2012<br/>€m</b> | <b>2011<br/>€m</b> |
|-------------------------------------------------|--------------------|--------------------|
| Deferred expenses at 1 January                  | 199.5              | 191.5              |
| Acquisition expenses incurred during the year   | 80.1               | 87.2               |
| Charged to the technical account                | (6.6)              | (20.3)             |
| Apportionment for the year                      | <u>273.0</u>       | <u>258.4</u>       |
| Amortisation of prior year acquisition expenses | (62.7)             | (58.9)             |
| Deferred expenses at 31 December                | <u>210.3</u>       | <u>199.5</u>       |
| On insurance contracts                          | 161.7              | 151.2              |
| On investment contracts                         | 48.6               | 48.3               |
|                                                 | <u>210.3</u>       | <u>199.5</u>       |

Acquisition expenses includes an allocation of commission on new business and operating expenses relating to the acquisition of new business

**16. OTHER CREDITORS INCLUDING TAXATION AND SOCIAL SECURITY**

|                              | <b>2012<br/>€m</b> | <b>2011<br/>€m</b> |
|------------------------------|--------------------|--------------------|
| Taxation and social security | 4.6                | 7.6                |
| Government duties and levies | 8.3                | 3.3                |
| Other                        | <u>22.0</u>        | <u>29.7</u>        |
|                              | <u>34.9</u>        | <u>40.6</u>        |

All amounts are due within one year.



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**17. ACTUARIAL VALUATION AND UNIT LINKED LIABILITIES**

An actuarial valuation of the Company's liabilities was carried out at 31 December 2012 which disclosed a surplus within the fund. The amount of surplus applied to meet the total cost of policyholders' bonus was €0.5 million (2011: €0.9 million). The shareholders' share of the distributed surplus was €25.0 million (2011: €20.0 million). The technical provisions relating to insurance and investment contracts are:

|                                                                                | <b>Unit linked<br/>Investment<br/>contracts</b> | <b>Unit linked<br/>Insurance<br/>contracts</b> | <b>Total</b>       |
|--------------------------------------------------------------------------------|-------------------------------------------------|------------------------------------------------|--------------------|
|                                                                                | <b>2012<br/>€m</b>                              | <b>2012<br/>€m</b>                             | <b>2012<br/>€m</b> |
| At 1 January                                                                   | 4,950.9                                         | 5,690.4                                        | 10,641.3           |
| Deposits received from policyholders under investment contracts                | 504.4                                           | -                                              | 504.4              |
| Payments made to policyholders of, and fees deducted from investment contracts | (741.9)                                         | -                                              | (741.9)            |
| Gross policy fees                                                              | (55.6)                                          | -                                              | (55.6)             |
| Change in technical provision as shown in the technical account                | 586.4                                           | 550.3                                          | 1,136.7            |
| At 31 December                                                                 | <u>5,244.2</u>                                  | <u>6,240.7</u>                                 | <u>11,484.9</u>    |

|                                                                                | <b>Unit linked<br/>Investment<br/>contracts</b> | <b>Unit linked<br/>Insurance<br/>Contracts</b> | <b>Total</b>       |
|--------------------------------------------------------------------------------|-------------------------------------------------|------------------------------------------------|--------------------|
|                                                                                | <b>2011<br/>€m</b>                              | <b>2011<br/>€m</b>                             | <b>2011<br/>€m</b> |
| At 1 January                                                                   | 5,269.5                                         | 6,022.6                                        | 11,292.1           |
| Deposits received from policyholders under investment contracts                | 653.7                                           | -                                              | 653.7              |
| Payments made to policyholders of, and fees deducted from investment contracts | (758.9)                                         | -                                              | (758.9)            |
| Gross policy fees                                                              | (61.9)                                          | -                                              | (61.9)             |
| Change in technical provision as shown in the technical account                | (151.5)                                         | (332.2)                                        | (483.7)            |
| At 31 December                                                                 | <u>4,950.9</u>                                  | <u>5,690.4</u>                                 | <u>10,641.3</u>    |

Financial liabilities in respect of unit-linked contracts designated as investment are carried on the balance sheet at fair value. The related fair value of these financial liabilities is €5,244.2 million (2011: €4,950.9 million), which is equivalent to the amount payable under the contract.

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**18. RESERVES AND POLICYHOLDERS LIABILITIES**

|                                                        | Life<br>Assurance<br>Provision | Claims<br>outstanding | Profit and<br>Loss Account | Non-<br>Distributable<br>Reserve | Capital<br>Reserve |
|--------------------------------------------------------|--------------------------------|-----------------------|----------------------------|----------------------------------|--------------------|
|                                                        | €m                             | €m                    | €m                         | €m                               | €m                 |
| <b>Gross:</b>                                          |                                |                       |                            |                                  |                    |
| At 1 January 2012                                      | 1,332.2                        | 119.0                 | 181.8                      | 358.8                            | 42.7               |
| Change in technical provision                          | 414.3                          | 7.0                   | -                          | -                                | -                  |
| Profit for the financial year                          | -                              | -                     | 81.0                       | -                                | -                  |
| Transfer to non-distributable reserve                  | -                              | -                     | (56.0)                     | 56.0                             | -                  |
| Actuarial loss on pension scheme (net of deferred tax) | -                              | -                     | -                          | (27.1)                           | -                  |
| Dividends                                              | -                              | -                     | (113.6)                    | -                                | -                  |
| At 31 December 2012                                    | <u>1,746.5</u>                 | <u>126.0</u>          | <u>93.2</u>                | <u>387.7</u>                     | <u>42.7</u>        |
| <b>Reinsurers share:</b>                               |                                |                       |                            |                                  |                    |
| At 1 January 2012                                      | (708.8)                        | (10.8)                | -                          | -                                | -                  |
| Change in technical provision                          | (231.8)                        | (7.4)                 | -                          | -                                | -                  |
| At 31 December 2012                                    | <u>(940.6)</u>                 | <u>(18.2)</u>         | <u>-</u>                   | <u>-</u>                         | <u>-</u>           |
| <b>Net Amount:</b>                                     |                                |                       |                            |                                  |                    |
| At 1 January 2012                                      | <u>623.4</u>                   | <u>108.2</u>          | <u>181.8</u>               | <u>358.8</u>                     | <u>42.7</u>        |
| At 31 December 2012                                    | <u>805.9</u>                   | <u>107.8</u>          | <u>93.2</u>                | <u>387.7</u>                     | <u>42.7</u>        |

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**18. RESERVES AND POLICYHOLDERS LIABILITIES (Continued)**

|                                                        | Life<br>Assurance<br>Provision | Claims<br>outstanding | Profit and<br>Loss Account | Non-<br>Distributable<br>Reserve | Capital<br>Reserve |
|--------------------------------------------------------|--------------------------------|-----------------------|----------------------------|----------------------------------|--------------------|
|                                                        | €m                             | €m                    | €m                         | €m                               | €m                 |
| <u>Gross:</u>                                          |                                |                       |                            |                                  |                    |
| At 1 January 2011                                      | 1,149.4                        | 110.7                 | 214.8                      | 342.1                            | 17.7               |
| Change in technical provision                          | 182.8                          | 8.3                   | -                          | -                                | -                  |
| Profit for the financial year                          | -                              | -                     | 53.9                       | -                                | -                  |
| Transfer to non-distributable reserve                  | -                              | -                     | (33.9)                     | 33.9                             | -                  |
| Actuarial loss on pension scheme (net of deferred tax) | -                              | -                     | -                          | (17.2)                           | -                  |
| Capital contribution                                   | -                              | -                     | -                          | -                                | 25.0               |
| Dividends                                              | -                              | -                     | (53.0)                     | -                                | -                  |
| At 31 December 2011                                    | <u>1,332.2</u>                 | <u>119.0</u>          | <u>181.8</u>               | <u>358.8</u>                     | <u>42.7</u>        |
| <u>Reinsurers share:</u>                               |                                |                       |                            |                                  |                    |
| At 1 January 2011                                      | (638.4)                        | (9.7)                 | -                          | -                                | -                  |
| Change in technical provision                          | (70.4)                         | (1.1)                 | -                          | -                                | -                  |
| At 31 December 2011                                    | <u>(708.8)</u>                 | <u>(10.8)</u>         | <u>-</u>                   | <u>-</u>                         | <u>-</u>           |
| <u>Net Amount:</u>                                     |                                |                       |                            |                                  |                    |
| At 1 January 2011                                      | <u>511.0</u>                   | <u>101.0</u>          | <u>214.8</u>               | <u>342.1</u>                     | <u>17.7</u>        |
| At 31 December 2011                                    | <u>623.4</u>                   | <u>108.2</u>          | <u>181.8</u>               | <u>358.8</u>                     | <u>42.7</u>        |

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**19. TECHNICAL PROVISIONS**

The principal assumptions used in the calculation of the life assurance provision are set out below:

| Class of business         | Interest Rate             |       | Mortality Table       |                       |             |
|---------------------------|---------------------------|-------|-----------------------|-----------------------|-------------|
|                           | 2012                      | 2011  | 2012                  | 2011                  |             |
| Industrial assurance      | 0.75%                     | 2.25% | A1967 - 70 + 1        | A1967 - 70 + 1        |             |
| Non profit life assurance | 2.00%                     | 2.75% | 100% AM00/AF00        | 100% AM00/AF00        |             |
| Pension immediate annuity | 2.25%                     | 3.50% | 95% PMA00 MC/2.0%     | 85% PMA00 MC/1.5%     |             |
|                           |                           |       | 95% PFA00 MC/2.0%     | 85% PFA00 MC/1.5%     |             |
| Expense Inflation         |                           |       | <b>2012</b>           | <b>2011</b>           |             |
|                           | Industrial assurance      |       | 0% p.a.               | 0% p.a.               |             |
|                           | Non profit life assurance |       | 5% p.a.               | 5% p.a.               |             |
|                           | Pension immediate annuity |       | 5% p.a.               | 5% p.a.               |             |
| Renewal Expenses          |                           |       | <b>2012</b>           | <b>2011</b>           | Expenses as |
|                           |                           |       | €p€                   | €p€                   | % Reserves  |
|                           | Industrial Assurance      |       | 60% of premium income | 60% of premium income | 0.10% p.a.  |
|                           | Non-linked Protection     |       | €48                   | €45                   | 0.10% p.a.  |
|                           | Pension immediate annuity |       | €50                   | €47                   | 0.10% p.a.  |

Explicit provision is made in the life assurance provision for vested reversionary bonuses and a level of future bonus. Also included in the Life Assurance provision is an amount of €2.7 million (2011:€3.6 million) for terminal bonuses.

The principal assumptions used in the calculation of the technical provision for linked liabilities are set out below:

| Class of business    | Interest Rate |       | Mortality Table |                |  |
|----------------------|---------------|-------|-----------------|----------------|--|
|                      | 2012          | 2011  | 2012            | 2011           |  |
| Unit Linked Pensions | 2.50%         | 3.00% | 110% AM00/AF00  | 110% AM00/AF00 |  |
| Unit Linked Life     | 1.75%         | 3.75% | 110% AM00/AF00  | 110% AM00/AF00 |  |
| Expense Inflation    |               |       | <b>2012</b>     | <b>2011</b>    |  |
|                      |               |       | 5% p.a.         | 5% p.a.        |  |

**20. EQUITY SHARE CAPITAL**

|                                                                | 2012        | 2011        |
|----------------------------------------------------------------|-------------|-------------|
|                                                                | €m          | €m          |
| <b>Authorised</b>                                              |             |             |
| 200,000,000 ordinary shares of 13c each<br>(2011: 200,000,000) | <u>26.0</u> | <u>26.0</u> |
| <b>Issued and Fully Paid</b>                                   |             |             |
| 175,500,001 ordinary shares of 13c each<br>(2011: 175,500,001) | <u>22.8</u> | <u>22.8</u> |

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**21. PROVISION FOR OTHER RISKS AND CHARGES – Deferred taxation asset**

|                                  | <b>2012</b><br><b>€m</b> | <b>2011</b><br><b>€m</b> |
|----------------------------------|--------------------------|--------------------------|
| At 1 January                     | 47.6                     | 39.6                     |
| Net change for the year (Note 8) | <u>(25.5)</u>            | <u>8.0</u>               |
|                                  | <u><u>22.1</u></u>       | <u><u>47.6</u></u>       |

The provision for deferred taxation comprises:

|                                  |                    |                    |
|----------------------------------|--------------------|--------------------|
| Unrealised losses on investments | 22.0               | 47.3               |
| Other timing differences         | <u>0.1</u>         | <u>0.3</u>         |
| At 31 December                   | <u><u>22.1</u></u> | <u><u>47.6</u></u> |

**22. DIRECTORS EMOLUMENTS**

|                                                                           | <b>2012</b><br><b>€m</b> | <b>2011</b><br><b>€m</b> |
|---------------------------------------------------------------------------|--------------------------|--------------------------|
| Fees (including related company pension contributions)                    | 0.2                      | 0.2                      |
| Other emoluments (including salaries and related companies contributions) | 1.4                      | 1.4                      |
|                                                                           | <u>1.6</u>               | <u>1.6</u>               |

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| <b>23. SUBSIDIARIES</b>                 | <b>Nature of Business</b> | <b>Percentage Owned</b> | <b>Country</b> |
|-----------------------------------------|---------------------------|-------------------------|----------------|
| General Investment Trust Limited        | Pension Trustee Company   | 100%                    | Ireland        |
| Leopardstown Offices Management Limited | Property Company          | 100%                    | Ireland        |
| Weesperplein 6 Holding BV               | Holding Company           | 100%                    | Netherlands    |
| Weesperplein 6 BV                       | Property Company          | 100%                    | Netherlands    |
| Life Fund Syndication Holding BV        | Holding Company           | 100%                    | Netherlands    |
| Life Fund Syndication BV                | Property Company          | 100%                    | Netherlands    |
| Lisbonne Lux SARL                       | Holding Company           | 100%                    | Luxembourg     |
| SCI Jupiter Immeuble                    | Property Company          | 100%                    | France         |
| Noisy Le Grand Paris SARL               | Holding Company           | 100%                    | Luxembourg     |
| Rue Saint George SARL                   | Holding Company           | 100%                    | Luxembourg     |
| SCI Immeuble Saint George               | Property Company          | 100%                    | France         |
| Les Borromees SARL                      | Holding Company           | 100%                    | Luxembourg     |
| SCI Sang Rouge                          | Property Company          | 100%                    | France         |
| BSQ Limited                             | Property Company          | 100%                    | Ireland        |

The registered office of General Investment Trust Limited is situated at 11-12 Dawson Street, Dublin 2.

The registered office of Leopardstown Offices Management Limited is situated at Bank of Ireland, 40 Mespil Road, Dublin 4.

BSQ Limited's registered office is situated at 8 Raglan Road, Ballsbridge Dublin 4.

The registered office of the Netherlands subsidiaries is TMF Group, 1101 CM Amsterdam Zuidoost, Herikerbergweg 238, Amsterdam.

The registered office of the Luxembourg subsidiaries except Lisbonne Lux SARL, is TMF Group, L 1855 Luxembourg, 46A Avenue JF Kennedy.

The registered office of the Luxembourg Lisbonne Lux SARL is 2, avenue Charles de Gaulle L-1653 Luxembourg Avenue JF Kennedy.

The registered office of the French subsidiaries is Grandite & Ardoise, 4 Rue Cambon, 75001, Paris.

The Company's investment in these subsidiaries consists of ordinary shares.

The Company has not produced group financial statements as it is a wholly owned subsidiary of the Governor and Company of the Bank of Ireland.

On 28 March 2011 a receiver was appointed to BSQ Limited, a subsidiary of the Company. BSQ Limited is a special purpose vehicle created to purchase, on behalf of policyholders a development known as Beacon South Quarter in Sandyford, Dublin. The acquisition was financed by way of a limited recourse loan from Bank of Ireland. The value of this development has fallen significantly below the loan value and the current income from the development is insufficient to meet interest repayments. As the loan is limited recourse we anticipate, in accordance with the Loan Agreement (subject to formal notification from the Bank), that the assets of BSQ Limited will be liquidated and the proceeds will be retained by the Bank in final discharge of the loan. There has been no change in the status of BSQ Limited during 2012.

On 25 July 2012 SCI 44-46 Portugal was sold for €578 million. The net proceeds, after settling sales expenses and outstanding debt of €48.1 million, was distributed to the policyholders of the underlying fund.

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**24. PENSION COSTS**

The Company operates a group defined benefit pension scheme, which covers the majority of the Company's employees and directors. The assets of the schemes are held in separate trustee administered funds. The pension cost is assessed in accordance with the advice of an independent actuary using the attained age method of funding.

The latest actuarial assessment of the New Ireland Assurance pension scheme was at 31 March 2010. The principal assumption used in the actuarial valuation was that the difference between the investment return and pensionable remuneration increases would average 3.25%. At the date of the latest actuarial valuation, the market value of the schemes' assets was €144.6m and the actuarial value of the assets was less than the accrued liabilities based on current earnings, and was equivalent to 89% of the liabilities allowing for expected future increases in earnings. At that date, actuarial advice confirmed that the scheme did not meet the required Funding Standard. It is the Trustees' and the Company's intention to submit a Funding Proposal to the Pensions Board by 30 June 2013 to address the deficit in line with the required timescales of the Pension Board.

The actuarial report is available for inspection by members of the scheme, but not for public inspection. No contributions are outstanding at the year end.

The following are the major assumptions used by the actuary in the calculation of the amounts recognised in the financial statements

|                                         | <b>2012</b> | <b>2011</b> |
|-----------------------------------------|-------------|-------------|
| Inflation                               | 2.00%       | 2.00%       |
| Salary Increases                        | 2.50%       | 2.50%       |
| Pension payment increases               | 1.75%       | 1.75%       |
| Pension increases for deferred benefits | 1.90%       | 1.90%       |
| Discount rate                           | 3.90%       | 5.30%       |
| Long term rate of return on assets      | 4.75%       | 5.85%       |

**The mortality tables adopted are:**

62% PNML00 for males  
70% PNFL00 for females.

**Mortality life expectancy table**

|                | <b>2012</b>  | <b>2012</b>    | <b>2011</b>  | <b>2011</b>    |
|----------------|--------------|----------------|--------------|----------------|
|                | <b>Males</b> | <b>Females</b> | <b>Males</b> | <b>Females</b> |
| 65             | 21.9         | 23.5           | 21.8         | 23.4           |
| 65 in 30 years | 25.5         | 26.6           | 25.4         | 26.5           |

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**24. PENSION COSTS (continued)**

The balance recognised in the Balance Sheet is:

|                                | <b>2012</b>          | <b>2011</b>          |
|--------------------------------|----------------------|----------------------|
|                                | <b>€m</b>            | <b>€m</b>            |
| Actuarial value of liabilities | (237.5)              | (187.2)              |
| Fair value of scheme assets    | 167.5                | 146.0                |
| Deficit in the scheme          | <u>(70.0)</u>        | <u>(41.2)</u>        |
| Related deferred tax           | 8.8                  | 5.1                  |
| Net pension liability          | <u><u>(61.2)</u></u> | <u><u>(36.1)</u></u> |

The reconciliation of the movements to the Balance Sheet is as follows:

|                                | <b>2012</b>          | <b>2011</b>          |
|--------------------------------|----------------------|----------------------|
|                                | <b>€m</b>            | <b>€m</b>            |
| Deficit at 1 January           | (41.2)               | (25.3)               |
| Employer contributions         | 6.3                  | 6.5                  |
| Net benefit expense for period | (4.1)                | (2.8)                |
| Other finance income           | -                    | 0.1                  |
| Actuarial loss                 | <u>(31.0)</u>        | <u>(19.7)</u>        |
| Deficit at 31 December         | <u><u>(70.0)</u></u> | <u><u>(41.2)</u></u> |

The following discloses the changes in the scheme's liabilities and assets

**Change in Scheme Liabilities**

|                                   | <b>2012</b>         | <b>2011</b>         |
|-----------------------------------|---------------------|---------------------|
|                                   | <b>€m</b>           | <b>€m</b>           |
| Scheme liabilities at 1 January   | 187.2               | 175.2               |
| Employer service cost             | 3.2                 | 2.8                 |
| Interest cost                     | 9.7                 | 9.4                 |
| Scheme participants contribution  | 1.1                 | 1.1                 |
| Actuarial loss                    | 43.5                | 5.8                 |
| Benefits paid                     | (7.0)               | (7.1)               |
| Curtailments                      | <u>(0.2)</u>        | <u>-</u>            |
| Scheme liabilities at 31 December | <u><u>237.5</u></u> | <u><u>187.2</u></u> |



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**24. PENSION COSTS (continued)**

| <b>Change in Scheme Assets</b>   | <b>2012</b>  | <b>2011</b>  |
|----------------------------------|--------------|--------------|
|                                  | <b>€m</b>    | <b>€m</b>    |
| Scheme assets at 1 January       | 146.0        | 149.9        |
| Actual return on assets          | 21.1         | (4.4)        |
| Employer contribution            | 6.3          | 6.5          |
| Scheme participants contribution | 1.1          | 1.1          |
| Benefits paid                    | (7.0)        | (7.1)        |
| Scheme assets at 31 December     | <u>167.5</u> | <u>146.0</u> |

**The major categories of plan assets as a percentage of total plan assets are as follows**

|                | <b>2012</b> | <b>2011</b> |
|----------------|-------------|-------------|
| Equities       | 60.0%       | 67.0%       |
| Fixed Interest | 26.0%       | 21.0%       |
| Property       | 7.0%        | 7.0%        |
| Cash           | 7.0%        | 5.0%        |

The assets do not include any of New Ireland Assurance Company plc own financial instruments or any property occupied by New Ireland Assurance Company plc. The expected return on assets at 31 December 2012 is 4.75% pa (2011:5.85%). The overall expected return on the scheme assets was based upon a weighted average of the individual expected asset class returns, weighted by the allocation of assets to each category at the relevant date. The expected return for each individual asset category has been determined with reference to the long term expectations and market yields as at the measurement date.

**The amounts recognised in the profit and loss accounts are as follows**

|                                                | <b>2012</b>  | <b>2011</b>  |
|------------------------------------------------|--------------|--------------|
|                                                | <b>€m</b>    | <b>€m</b>    |
| Expected return on scheme assets               | 8.6          | 9.4          |
| Less interest on scheme liabilities            | (9.7)        | (9.4)        |
| Net return included in other investment income | <u>(1.1)</u> | <u>-</u>     |
| Employer service cost (note 2 )                | (3.0)        | (2.8)        |
| Total charge to Profit and Loss                | <u>(4.1)</u> | <u>(2.8)</u> |

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**24. PENSION COSTS (continued)**

**Analysis of amounts recognised in Statement of Total Recognised Gains and Losses**

|                             | 2012<br>€m           | 2011<br>€m           |
|-----------------------------|----------------------|----------------------|
| Gains / (losses ) on assets | 12.5                 | (13.9)               |
| Reduction in liabilities    | 8.9                  | 0.6                  |
| Change in assumptions       | <u>(52.4)</u>        | <u>(6.4)</u>         |
|                             | <u><u>(31.0)</u></u> | <u><u>(19.7)</u></u> |

**History of experience gains and losses  
for year ended 31 December**

|                                                                     | 2012    | 2011    | 2010    | 2009    | 2008    |
|---------------------------------------------------------------------|---------|---------|---------|---------|---------|
| Difference between expected and actual return on scheme assets (€m) | 12.5    | (13.9)  | 6.3     | 16.2    | (63.7)  |
| Percentage of scheme assets                                         | 7%      | -10%    | 4%      | 12%     | -53%    |
| Experience losses on schemes liabilities ( €m)                      | 8.9     | 06      | 6.3     | 3.4     | -       |
| Percentage of scheme liabilities                                    | 4%      | 0%      | 4%      | 2%      | -       |
| Liability assumptions                                               |         |         |         |         |         |
| Liabiity movement during period (€m)                                | (52.4)  | (6.4)   | 19.1    | (19.8)  | 33.6    |
| Percentage of scheme liabilities                                    | -22%    | -3%     | 11%     | -10%    | 20%     |
| <b>Surplus / (deficit ) in the plan ( €m)</b>                       |         |         |         |         |         |
| Actuarial value of liability (€m)                                   | (237.5) | (187.2) | (175.2) | (193.1) | (170.3) |
| Fair value of assets (€m)                                           | 167.5   | 146.0   | 149.9   | 137.0   | 117.7   |
| Deficit in the plan (€m)                                            | (70.0)  | (41.2)  | (25.3)  | (56.1)  | (52.6)  |

Expected employer contributions for the year ended 31 December 2013 are €6.2 million. Expected employæ contributions for the year ended 31 December 2013 are €1.1 million.

**Sentivity analysis for each of the key assumptions used to measure the scheme liabilities at 31 December 2012**

| Factor                | Change in<br>assumption | Impact on scheme<br>liabilites (€m) |
|-----------------------|-------------------------|-------------------------------------|
| Discount rate         | 0.1% decrease           | 5.0                                 |
| Rate of inflation     | 0.1% decrease           | (4.5)                               |
| Rate of salary growth | 0.1% decrease           | (1.3)                               |
| Life expectancy       | 1 year increase         | 7.0                                 |

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**25. RECONCILIATION OF MOVEMENT IN EQUITY SHAREHOLDERS FUNDS.**

|                                                          | 2012<br>€m          | 2011<br>€m          |
|----------------------------------------------------------|---------------------|---------------------|
| Profit for the financial year                            | 81.0                | 53.9                |
| Other recognised losses during the year                  | (27.1)              | (17.2)              |
| Total gains and losses recognised relating to the year   | <u>53.9</u>         | <u>36.7</u>         |
| Share premium                                            | -                   | 25.0                |
| Capital contribution                                     | -                   | 25.0                |
| Dividends                                                | (113.6)             | (53.0)              |
| Net (decrease ) / increase in equity shareholders' funds | <u>(59.7)</u>       | <u>33.7</u>         |
| Opening equity shareholders' funds                       | <u>631.8</u>        | <u>598.1</u>        |
| Closing equity shareholders' funds                       | <u><u>572.1</u></u> | <u><u>631.8</u></u> |

**26. MANAGEMENT OF FINANCIAL RISK**

**Financial risk management objectives**

The Company is exposed to a range of financial risks through its financial assets, financial liabilities, reinsurance assets and policyholder liabilities. In particular, the key financial risk is that the proceeds from financial assets are not sufficient to fund the obligations arising from non-linked insurance policies as they fall due. The most important components of this financial risk are interest rate risk, credit risk and liquidity risk.

These risks arise from open positions in interest rate and equity products, all of which are exposed to general and specific market movements, and are borne by the policyholder.

The principal technique of the Company's Asset Liability management policy is to match assets to the non-linked liabilities by reference to the type of benefits payable to contract holders.

The Company has not changed the processes used to manage its risks from previous periods.

The investment return on assets backing unit-linked liabilities flows directly to the policyholders and they bear the investment risk on these assets. There is little in the way of options in the portfolio. Where guarantees have been granted (typically a minimum return of the amount invested), these guarantees have been provided by Bank of Ireland Global Markets.

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**26. MANAGEMENT OF FINANCIAL RISK (continued)**

The following tables reconcile the entire balance sheet to each distinct category of liability:

|                                                                                                                                       | Unit Linked<br>Contracts | Non-linked<br>Contracts | Other        | Total           |
|---------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------|--------------|-----------------|
|                                                                                                                                       | €m                       | €m                      | €m           | €m              |
| Shares and other variable yield securities and units in unit trusts<br>at fair value through the profit and loss: - Listed securities | 6,324.8                  | 23.2                    | -            | 6,348.0         |
| - Unlisted securities                                                                                                                 | 603.8                    | -                       | 16.3         | 620.1           |
| Debt securities and other fixed income securities - at fair value<br>through profit and loss: - Listed                                | 1,281.9                  | 988.2                   | -            | 2,270.1         |
| Derivative financial instruments, at FVTPL                                                                                            | 1,561.8                  | -                       | -            | 1,561.8         |
| Loans and receivables                                                                                                                 | -                        | 0.2                     | -            | 0.2             |
| Deposits and cash balances                                                                                                            | 1,067.1                  | -                       | 433.1        | 1,500.2         |
| Property                                                                                                                              | 771.1                    | -                       | 12.3         | 783.4           |
| Reinsurance assets                                                                                                                    | -                        | 940.6                   | 39.6         | 980.2           |
| Provisions for other risks and charges                                                                                                | -                        | -                       | 22.1         | 22.1            |
| Other assets                                                                                                                          | -                        | -                       | 273.6        | 273.6           |
| <b>Total assets</b>                                                                                                                   | <b>11,610.5</b>          | <b>1,952.2</b>          | <b>797.0</b> | <b>14,359.7</b> |
| Long term business provision                                                                                                          | -                        | 1,746.5                 | -            | 1,746.5         |
| Claims outstanding                                                                                                                    | -                        | 126.0                   | -            | 126.0           |
| Technical provisions for linked liabilities                                                                                           | 11,484.9                 | -                       | -            | 11,484.9        |
| Deposits received from reinsurers                                                                                                     | -                        | 13.5                    | -            | 13.5            |
| Borrowings                                                                                                                            | -                        | -                       | 51.6         | 51.6            |
| Other liabilities                                                                                                                     | 125.6                    | 66.2                    | 173.4        | 365.1           |
| <b>Total liabilities</b>                                                                                                              | <b>11,610.5</b>          | <b>1,952.2</b>          | <b>225.0</b> | <b>13,787.6</b> |

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**26. MANAGEMENT OF FINANCIAL RISK (continued)**

Classification at 31 December 2011

|                                                                                                                                       | Unit Linked<br>Contracts | Non-linked<br>Contracts | Other        | Total           |
|---------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------|--------------|-----------------|
|                                                                                                                                       | €m                       | €m                      | €m           | €m              |
| Shares and other variable yield securities and units in unit trusts<br>at fair value through the profit and loss: - Listed securities | 5,657.5                  | 87.0                    | -            | 5,744.5         |
| - Unlisted securities                                                                                                                 | 569.1                    | -                       | 17.0         | 586.1           |
| Debt Securities and other fixed Income securities - at fair value<br>through profit and loss: - Listed                                | 1,098.5                  | 819.5                   | -            | 1,918.0         |
| Derivative financial instruments, at FVTPL                                                                                            | 1,951.0                  | -                       | -            | 1,951.0         |
| Loans and receivables                                                                                                                 | -                        | 0.3                     | -            | 0.3             |
| Deposits and cash balances                                                                                                            | 491.4                    | -                       | 389.2        | 880.6           |
| Property                                                                                                                              | 919.1                    | -                       | 13.2         | 932.3           |
| Reinsurance assets                                                                                                                    | -                        | 708.8                   | 27.3         | 736.1           |
| Provisions for other risks and charges                                                                                                | -                        | -                       | 47.6         | 47.6            |
| Other assets                                                                                                                          | -                        | -                       | 258.5        | 258.5           |
| <b>Total assets</b>                                                                                                                   | <b>10,686.6</b>          | <b>1,615.6</b>          | <b>752.8</b> | <b>13,055.0</b> |
| Long term business provision                                                                                                          | -                        | 1,332.2                 | -            | 1,332.2         |
| Claims outstanding                                                                                                                    | -                        | 119.0                   | -            | 119.0           |
| Technical provisions for linked liabilities                                                                                           | 10,641.3                 | -                       | -            | 10,641.3        |
| Deposits received from reinsurers                                                                                                     | -                        | 18.8                    | -            | 18.8            |
| Borrowings                                                                                                                            | -                        | -                       | 36.9         | 36.9            |
| Other liabilities                                                                                                                     | 45.3                     | 145.6                   | 84.1         | 275.0           |
| <b>Total liabilities</b>                                                                                                              | <b>10,686.6</b>          | <b>1,615.6</b>          | <b>121.0</b> | <b>12,423.2</b> |

**MARKET RISK**

**(a) Interest rate risk**

Interest rate risk arises primarily from investments in fixed interest securities. In addition to the extent that claims costs are related to interest rates, liabilities to policyholders are exposed to interest rate risk. Insurance contracts may have benefit payments that are fixed and guaranteed at the inception of the contract. The financial component of these benefits is usually a guaranteed fixed interest rate (for the insurance contracts, this rate may apply to maturity and/or death benefits) and hence the Company's primary financial risk on these contracts is the risk that interest income and capital redemptions from the financial assets backing the liabilities is insufficient to fund the guaranteed benefits payable. The Company monitors interest rate risk by calculating the mean duration of the investment portfolio and of the liabilities to policyholders under insurance contracts. The mean duration is an indicator of the sensitivity of the assets and liabilities to changes in current interest rates. The mean duration of the liabilities is determined by means of projecting expected cash flows from the contracts using prudent estimates of mortality and voluntary terminations. This is calculated in a consistent manner with the prior year. Any gap between the mean duration of the assets and the estimated mean duration of the liabilities is minimised by means of buying and selling fixed interest securities of different durations.

The Company invests in government fixed interest securities and corporate bonds of appropriate term to secure the promised benefits. The Company is not exposed to stock market movements on this business. As a result typical interest rate movements are matched by equivalent movements in liabilities. To the extent however, that interest rate movements are risk related, this will have an impact on the Company's capital position.

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**26. MANAGEMENT OF FINANCIAL RISK (continued)**

The sensitivity analysis for interest rate risk illustrates how changes in the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates at the reporting date. Management monitors the sensitivity of interest rate movements by assessing the expected changes in the different portfolios due to parallel movements of 50 basis points in all yield curves.

The following table demonstrates the sensitivity to a possible change in interest rates, with all other variables held constant, of the Company's profit and net assets.

**Impact on Profit and Net Assets**

|                                 | <b>2012</b> | <b>2011</b> |
|---------------------------------|-------------|-------------|
|                                 | <b>€m</b>   | <b>€m</b>   |
| Increase in yield curve +50 bps | (0.9)       | 0.2         |
| Decrease in yield curve – 50bps | 0.0         | 0.0         |

The above sensitivities do not include any impact in respect of the Company's pension schemes.

**(b) Equity price Risk**

The Company does not bear any of the equity price risk directly – this is borne by the policyholders who receive the gains or losses associated with the equities. The Company does indirectly derive income from management fees arising from the value of funds under management. A 5% increase in equity markets half way through the year will increase profits by €1.4 million (2011: €1.3 million).

**(c) Currency Risk**

The Company does not bear any currency risk directly – this is borne by the policyholders. All assets held to match non linked liabilities are denominated in Euro. The Company does indirectly derive income from management fees arising from the value of funds under management. A 5% movement in exchange rates half way through the year will change profits by €0.7 million (2011: €0.7 million).

**(d) Lapse Risk**

Lapse risk is the risk that a greater than anticipated number of policies cease paying premiums or surrender from the Company. The Company derives income from the management fees, premium charges and other cash flows from its contracts. When a higher number of policies lapse than anticipated this will have a negative impact on the profit of the year.

**(e) Liquidity Risk**

Liquidity risk is the risk that cash may not be available at a reasonable cost to pay obligations when due. The Company is exposed to daily calls on its available cash resources mainly from claims arising from non linked insurance contracts. The Company holds sufficient short term cash deposits to cover such claims.

The Company manages its liquidity risk by adopting a strict policy of matching assets and liabilities. Of the financial assets at fair value through profit or loss, €8.6 billion (2011: €7.7 billion) are listed on recognised exchanges and are regularly traded and therefore these financial assets could be realised on demand if required to cover liabilities under investment contracts which due to surrender options could be payable on demand.

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**26. MANAGEMENT OF FINANCIAL RISK (continued)**

|                                                 | Demand<br>€m   | 0 - 3 mths<br>€m | 3 - 12 mths<br>€m | 1 - 5 years<br>€m | 5 years +<br>€m | Total<br>€m    |
|-------------------------------------------------|----------------|------------------|-------------------|-------------------|-----------------|----------------|
| 31 December 2012                                |                |                  |                   |                   |                 |                |
| Financial liabilities under investment contract | 5,244.2        | -                | -                 | -                 | -               | 5,244.2        |
| Due to fellow subsidiaries                      | -              | 9.7              | -                 | -                 | -               | 9.7            |
| Creditors and accruals                          | -              | 225.7            | -                 | -                 | -               | 225.7          |
| Bank overdraft                                  | -              | 51.6             | -                 | -                 | -               | 51.6           |
| <b>Total</b>                                    | <b>5,244.2</b> | <b>287.0</b>     | <b>-</b>          | <b>-</b>          | <b>-</b>        | <b>5,531.2</b> |

|                                                 | Demand<br>€m   | 0 - 3 mths<br>€m | 3 - 12 mths<br>€m | 1 - 5 years<br>€m | 5 years +<br>€m | Total<br>€m    |
|-------------------------------------------------|----------------|------------------|-------------------|-------------------|-----------------|----------------|
| 31 December 2011                                |                |                  |                   |                   |                 |                |
| Financial liabilities under investment contract | 4,950.9        | -                | -                 | -                 | -               | 4,950.9        |
| Due to fellow subsidiaries                      | -              | 41.2             | -                 | -                 | -               | 41.2           |
| Creditors and accruals                          | -              | 177.0            | -                 | -                 | -               | 177.0          |
| Bank overdraft                                  | -              | 36.9             | -                 | -                 | -               | 36.9           |
| <b>Total</b>                                    | <b>4,950.9</b> | <b>255.1</b>     | <b>-</b>          | <b>-</b>          | <b>-</b>        | <b>5,206.0</b> |

**(f) Credit Risk**

Credit risk is the risk that a counterparty will be unable to pay amounts in full when due. Key areas where the Company is exposed to credit risk are:

- amounts due from insurance intermediaries;
- amounts due from sovereign and corporate bond issuers;
- amounts due from insurance contract holders;
- amounts on deposit with other credit institutions;
- reinsurers' share of insurance liabilities; and,
- amounts due from reinsurers in respect of claims already paid.

The Company manages the levels of credit risk it accepts by placing limits on its exposure to a single counterparty or groups of counterparties. Such risks are subject to regular review.

The Company has a material credit risk exposure to a number of reinsurance companies. Reinsurance is used to manage insurance risk. This does not, however, discharge the Company's liability as primary insurer. If a reinsurer fails to pay a claim, the Company remains liable for the payment to the policyholder. The creditworthiness of reinsurers is considered on an annual basis by reviewing their financial strength prior to finalisation of any contract. In addition, management assesses the creditworthiness of all reinsurers and intermediaries by reviewing credit grades provided by rating agencies and other publicly available financial information. An analysis of reinsurers by Standard & Poors rating (or equivalent) is produced periodically.

The Company uses a panel of highly rated reinsurance companies to diversify credit risk. The Company also operates a Reinsurance Committee that reports to the Risk Committee at least annually and in addition on material items as they arise. Inter alia, the Committee considers retention levels across the business lines, the credit rating of the reinsurance companies and the extent of our exposure to each reinsurance Company. Reinsurance in respect of annuity business is on a collateralised basis.

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**26. MANAGEMENT OF FINANCIAL RISK (continued)**

The assets bearing credit risk are summarised below:

|                                                                                                     | Unit Linked<br>Contracts | Non-linked<br>Contracts | Other        | Total          |
|-----------------------------------------------------------------------------------------------------|--------------------------|-------------------------|--------------|----------------|
|                                                                                                     | €m                       | €m                      | €m           | €m             |
| <b>31 December 2012</b>                                                                             |                          |                         |              |                |
| Debt Securities and other fixed Income securities - at fair value through profit and loss: - Listed | 1,281.9                  | 988.2                   | -            | 2,270.1        |
| Derivative financial instruments, at FVTPL                                                          | 1,561.8                  | -                       | -            | 1,561.8        |
| Loans and receivables                                                                               | -                        | 0.2                     | -            | 0.2            |
| Deposits and cash balances                                                                          | 1,067.1                  | -                       | 433.1        | 1,500.2        |
| Reinsurance assets                                                                                  | -                        | 940.6                   | 39.6         | 980.2          |
| <b>Total Assets</b>                                                                                 | <b>3,910.8</b>           | <b>1,929.0</b>          | <b>472.7</b> | <b>6,312.5</b> |
| <b>31 December 2011</b>                                                                             |                          |                         |              |                |
| Debt Securities and other fixed Income securities - at fair value through profit and loss: - Listed | 1,098.5                  | 819.5                   | -            | 1,918.0        |
| Derivative financial instruments, at FVTPL                                                          | 1,951.0                  | -                       | -            | 1,951.0        |
| Loans and receivables                                                                               | -                        | 0.3                     | -            | 0.3            |
| Deposits and cash balances                                                                          | 491.4                    | -                       | 389.2        | 880.6          |
| Reinsurance assets                                                                                  | -                        | 708.8                   | 27.3         | 736.1          |
| <b>Total Assets</b>                                                                                 | <b>3,540.9</b>           | <b>1,528.6</b>          | <b>416.5</b> | <b>5,486.0</b> |

An analysis of the credit rating of non-linked assets bearing credit risk which includes the reinsurance asset, Irish sovereign bonds, Euro sovereign bonds and corporate bonds are summarised below:

|                          | 2012<br>€m     | 2011<br>€m     |
|--------------------------|----------------|----------------|
| <b>AAA</b>               | 21.0           | 426.4          |
| <b>AA+</b>               | 4.0            | -              |
| <b>AA</b>                | 530.5          | -              |
| <b>AA -</b>              | 457.6          | 312.3          |
| <b>A+</b>                | 34.3           | 3.6            |
| <b>A</b>                 | 39.1           | 39.3           |
| <b>A -</b>               | 38.9           | -              |
| <b>BBB+</b>              | 261.6          | 369.3          |
| <b>BBB</b>               | 64.4           | -              |
| <b>BBB-</b>              | 11.3           | -              |
| <b>Other and unrated</b> | 466.3          | 377.7          |
|                          | <b>1,929.0</b> | <b>1,528.6</b> |

No credit limits were exceeded during the period. No financial assets are past due or impaired at the reporting date and management expects no significant losses from non-performance by these counterparties.

The Company maintains strict control limits on open derivative positions, by both amount and term. The amount subject to credit risk at any one time is limited to the current fair value of derivative financial assets.



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**26. MANAGEMENT OF FINANCIAL RISK (continued)**

**(g) Unit linked contracts**

For unit-linked contracts the Company matches all the liabilities with assets in the portfolio on which the unit prices are based. Therefore there is no interest, price, currency or credit risk attaching to these assets for the Company as all risk is borne by the policyholder. However the Company does receive investment management fees based on the unit-linked assets under management. The Company therefore has an indirect exposure to the performance of world equity markets. The amount related to unit linked contracts included in the assets bearing credit risk was €11.6 billion (2011: €10.7 billion).

**FAIR VALUE HIERARCHY**

The table below shows, for the Company's financial assets and liabilities that are recognised and measured at fair value, their classification within a three – level fair value hierarchy.

**Level 1** comprises financial assets and liabilities valued using quoted market prices in active markets. An active market is one in which transactions occur with sufficient volume and frequency to provide pricing information on an ongoing basis.

**Level 2** comprises financial assets and liabilities valued using techniques based significantly on observable market data.

**Level 3** comprises financial assets and liabilities valued using techniques where the impact of the non observable market data is significant in determining the fair value of the instrument. Non observable market data is not readily available in an active market due to market illiquidity or complexity of the product. These inputs are generally determined based on observable inputs of a similar nature, or analytical techniques.

|                                                                         | Level 1<br>€m  | Level 2<br>€m   | Level 3<br>€m | Total<br>€m     |
|-------------------------------------------------------------------------|----------------|-----------------|---------------|-----------------|
| <b>Category</b>                                                         |                |                 |               |                 |
| <b>Financial Assets held at fair value<br/>at 31 December 2012</b>      |                |                 |               |                 |
| Equities and unit trusts                                                | 6,348.0        | 606.2           | 16.3          | 6,970.5         |
| Debt securities                                                         | 2,270.1        | -               | -             | 2,270.1         |
| Derivative instruments                                                  | -              | 1,561.8         | -             | 1,561.8         |
|                                                                         | <u>8,618.1</u> | <u>2,168.0</u>  | <u>16.3</u>   | <u>10,802.4</u> |
| <b>Financial Liabilities held at fair value<br/>at 31 December 2012</b> |                |                 |               |                 |
| Liabilities to customers                                                |                |                 |               |                 |
| Under insurance contracts                                               | -              | 6,240.7         | -             | 6,240.7         |
| Under investment contracts                                              | -              | 5,246.6         | -             | 5,246.6         |
|                                                                         | <u>-</u>       | <u>11,487.3</u> | <u>-</u>      | <u>11,487.3</u> |

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**26. MANAGEMENT OF FINANCIAL RISK (continued)**

| Category                                                                | Level 1<br>€m | Level 2<br>€m | Level 3<br>€m | Total<br>€m |
|-------------------------------------------------------------------------|---------------|---------------|---------------|-------------|
| <b>Financial Assets held at fair value<br/>at 31 December 2011</b>      |               |               |               |             |
| Equities and unit trusts                                                | 5,744.5       | 569.1         | 17.0          | 6,330.6     |
| Debt Securities                                                         | 1,918.0       | -             | -             | 1,918.0     |
| Derivative instruments                                                  | -             | 1,951.0       | -             | 1,951.0     |
|                                                                         | 7,662.5       | 2,520.1       | 17.0          | 10,199.6    |
| <b>Financial Liabilities held at fair value<br/>at 31 December 2011</b> |               |               |               |             |
| Liabilities to customers                                                |               |               |               |             |
| Under insurance contracts                                               | -             | 5,690.4       | -             | 5,690.4     |
| Under investment contracts                                              | -             | 4,950.9       | -             | 4,950.9     |
|                                                                         | -             | 10,641.3      | -             | 10,641.3    |

**CAPITAL MANAGEMENT**

The Company maintains an efficient capital structure from a combination of equity shareholders' funds and borrowings consistent with the Company's risk profile and the regulatory and market requirements of its business.

The Company holds technical reserves to meet its liabilities to policyholders based on prudent actuarial assumptions. In addition, the Central Bank of Ireland requires the Company to hold an excess of assets over liabilities to meet a required minimum statutory solvency margin.

In reporting our financial strength, capital and solvency is measured using the regulations prescribed by the Central Bank of Ireland. These regulatory capital tests are based upon required levels of solvency capital and a series of prudent assumptions in respect of the type of business written by the Company.

**(a) Capital management objectives**

The Company's objectives in managing its capital are:

- to meet the requirements of the Central Bank of Ireland;
- to provide security for policyholders;
- to maintain sufficient financial strength to support new business growth; and
- to manage the interests of the Company within the risk appetite approved by the Board.

**(b) Restrictions on available capital resources**

The Company must maintain sufficient capital to meet the threshold of the required minimum statutory solvency margin requirement. The Central Bank of Ireland would expect a Company to exceed the minimum amount and this is reflected in the Company's capital management policy. Subject to the above, surplus that has been transferred to the shareholders fund is unencumbered. Surplus retained within the life assurance fund is not available for distribution to shareholders.

The capital held within the shareholders' funds is generally available to meet any requirements. It remains the intention of management to ensure that there is adequate capital to exceed the Company's regulatory requirements.

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**26. MANAGEMENT OF FINANCIAL RISK (continued)**

**(c) Available capital resources**

The table below sets out the levels of free assets held by the Company compared to the minimum required by regulation ('regulatory basis').

|                                                                     | <b>2012</b>            | <b>2011</b>            |
|---------------------------------------------------------------------|------------------------|------------------------|
|                                                                     | <b>€m</b>              | <b>€m</b>              |
| <b>Total shareholder funds</b>                                      | 572.1                  | 631.8                  |
| Adjustments :                                                       |                        |                        |
| Regulatory reserve                                                  | (36.5)                 | (35.1)                 |
| Adjustment for investment contract reserves                         | (56.0)                 | (50.6)                 |
| Deferred acquisition costs / Deferred income liability              | (168.2)                | (159.9)                |
| Deferred tax                                                        | 2.2                    | (2.4)                  |
| Asset valuation adjustment                                          | (22.3)                 | (26.7)                 |
| Pension scheme minimum funding standard                             | (23.9)                 | (34.6)                 |
| Pension scheme - FRS 17 basis                                       | <u>61.2</u>            | <u>36.0</u>            |
| <b>Total free assets available for regulatory solvency purposes</b> | 328.6                  | 358.5                  |
| Minimum statutory solvency requirement                              | <u>(177.0)</u>         | <u>(176.5)</u>         |
| Excess assets over solvency margin requirement                      | <u><u>151.6</u></u>    | <u><u>182.0</u></u>    |
| <br>                                                                |                        |                        |
| Total policyholder liabilities on regulatory basis                  |                        |                        |
| Unit linked liabilities                                             | 11,635.5               | 10,753.0               |
| Non linked liabilities                                              | <u>748.0</u>           | <u>580.5</u>           |
| Total liabilities                                                   | 12,383.5               | 11,333.5               |
| Cost of bonus                                                       | <u>0.5</u>             | <u>0.9</u>             |
|                                                                     | <u><u>12,384.0</u></u> | <u><u>11,334.4</u></u> |

The cover for the required minimum statutory solvency margin at December 2012 was satisfactory, with assets of €328.6 million available to cover a solvency margin requirement of €177.0 million, representing cover of 1.86(2011: 2.03) times the required amount.

**(d) Movements in capital resources**

|                                            | <b>2012</b>         | <b>2011</b>         |
|--------------------------------------------|---------------------|---------------------|
|                                            | <b>€m</b>           | <b>€m</b>           |
| Balance at 1st January                     | 358.0               | 351.0               |
| Cash generated (after new business strain) | 61.0                | 54.0                |
| Change in pension scheme                   | 8.0                 | (19.0)              |
| Risk benefits                              | (1.0)               | (10.0)              |
| Dividend / Capital                         | (114.0)             | (3.0)               |
| Markets and basis movements                | 26.0                | (5.0)               |
| Other changes                              | <u>(10.0)</u>       | <u>(10.0)</u>       |
| Balance at 31st December                   | <u><u>328.0</u></u> | <u><u>358.0</u></u> |

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**26. MANAGEMENT OF FINANCIAL RISK (continued)**

**(e) Capital resource sensitivities**

The Company carries out regular assessments of the projected future solvency position, under a number of different scenarios, which are documented in the Financial Condition Report. This Report is made available to the Central Bank of Ireland. As part of this Report, a projection of the Company's solvency position over the next five years is documented. This Report has confirmed the financial strength of the Company's capital position and the resilience of this capital position under the stress tests examined. An examination of the risks to which the Company is exposed, and the steps we have taken to mitigate these risks, is set out below.

**Market risk:**

The Company's capital position is relatively insensitive to market movements as the bulk of our liabilities are unit linked with policyholders bearing the investment risk. Non-linked liabilities are closely matched by government-guaranteed fixed interest securities and corporate bonds of appropriate duration as outlined above. The Company's free assets are mainly held in cash and short-term financial instruments. The Company holds a number of corporate bonds and government guaranteed fixed interest securities. To the extent that yield increases on the assets are risk related, represents a market risk for the Company.

The Company's pension schemes contain an exposure to market risk which can impact on the capital position of the Company.

**Insurance risk:**

The Company uses reinsurance to mitigate the impact of mortality and morbidity risks. Our current policy is to reinsure 90% of new guaranteed protection business and to reinsure only a small part of flexible protection unit-linked contracts. The Company reinsured 50% of all new annuity contracts written up until the end of October 2012 and retained all new annuity business after this date. The company also reinsures 75% of new income protection business.

**Credit risk:**

The Company uses a number of different reinsurance companies of appropriate financial strength in managing its life assurance business. The Company's asset liability matching policy includes significant holdings of corporate bonds and sovereign debt of a number of Euro zone countries. The most significant holding of sovereign debt is French sovereign debt.

**(f) Options & Guarantees**

The Company has a very limited range of options and guarantees in its business portfolio as the bulk of the business is unit linked without investment guarantees. Where investment guarantees have been given on unit linked business they have been fully hedged (as in the case of structured products such as tracker bonds and Guaranteed Evergreen Bond). The Company has not granted guaranteed annuity options on any of its business.

**27. FUTURE CAPITAL COMMITMENTS NOT PROVIDED FOR**

|                               | <b>2012</b> | <b>2011</b> |
|-------------------------------|-------------|-------------|
|                               | <b>€m</b>   | <b>€m</b>   |
| Authorised but not contracted | 0.9         | 1.7         |
| Contracted                    | -           | 0.6         |

**NEW IRELAND ASSURANCE COMPANY, PUBLIC LIMITED COMPANY**  
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**28. OTHER FINANCIAL COMMITMENTS**

At 31 December 2012 the Company had annual commitments under non-cancellable operating leases of €2.8 million (2011: €1.5 million). The leases are due to expire as follows:

|                                        | <b>2012</b> | <b>2011</b> |
|----------------------------------------|-------------|-------------|
|                                        | <b>€m</b>   | <b>€m</b>   |
| Within one year                        | 1.0         | 0.5         |
| More than one year - within five years | 0.5         | 1.0         |
| More than five years                   | 1.3         | -           |
|                                        | <u>2.8</u>  | <u>1.5</u>  |

**29. HOLDING COMPANY**

The Company is a wholly-owned subsidiary of Bank of Ireland Life Holdings Ltd which is incorporated in the Republic of Ireland. The ultimate parent Company is the Governor and Company of the Bank of Ireland which is also incorporated in the Republic of Ireland. The Governor and Company of the Bank of Ireland is the parent company of the only group for which group financial statements are drawn up and of which the Company is a member. Copies of the group financial statements of the Governor and Company of the Bank of Ireland are available from Bank of Ireland, 40 Mespil Road, Dublin 4.

**30. RELATED PARTY TRANSACTIONS**

Transactions with other companies within the group are not disclosed as the Company has taken advantage of the exemption available under FRS 8 on the basis that the group financial statements of the Governor and Company of the Bank of Ireland are publicly available as referred to in note 29.

**31. SIGNIFICANT EVENT**

The Company is a wholly-owned subsidiary of Bank of Ireland Life Holdings Ltd which is incorporated in the Republic of Ireland. The ultimate parent Company is the Governor and Company of the Bank of Ireland which is also incorporated in the Republic of Ireland.

Under its revised restructuring programme agreed with the European Union on 20 December 2011, the Governor and Company of the Bank of Ireland is to dispose of New Ireland Assurance Company plc before 31 December 2013.

**32. POST BALANCE SHEET EVENTS**

No significant events, which materially affect the Company or any of its subsidiary undertakings, have occurred since the balance sheet date.

**33. CASH FLOW STATEMENT**

The financial statements of the parent Company, the Governor and Company of the Bank of Ireland, include a consolidated cash flow statement dealing with the cash flows of the group. In accordance with the exemptions afforded by FRS 1, the Company has not presented a cash flow statement.

**34. APPROVAL OF FINANCIAL STATEMENTS**

The financial statements were approved by the Directors on 26 April 2013.