Bristol & West plc

("Bristol & West", or the "Company")

(a member of the Bank of Ireland Group)

(Incorporated in England and Wales with registered number 02124201)

27 December 2023

De-listing of Preference Shares

Further to the announcements made on 24 November 2023, 18 December 2023 and 21 December 2023, Bristol & West announces that the Financial Conduct Authority (the **FCA**) has cancelled the listing of the Company's Preference Shares (ISIN: GB0000510205) on the standard segment of the FCA's Official List and the London Stock Exchange (the LSE) has cancelled the admission of trading of the shares on the Main Market for listed securities of the LSE, in each case with effect from 8.00 a.m. London time today, 27 December 2023.

Bristol & West will now enter members' voluntary liquidation, and Simon David Chandler and Scott Christian Bevan of Mazars LLP will be appointed as joint liquidators. No more dividends will now be paid on the Preference Shares. However, it is anticipated that a liquidation distribution to Preference Share Holders (who are eligible to receive a liquidation distribution in accordance with the Company's articles of association) may be paid in or before Q2 2024. Following completion of the liquidation, Bristol & West will cease to exist. Further details on the timing of, and eligibility for, a liquidation distribution are contained in the shareholder circular dated 24 November 2023 which was posted to the Preference Share Holders on that date and which is available at www.linkgroup.eu/bristolandwest.

If you have any questions about the contents of this announcement or the liquidation of Bristol & West, please call the shareholder helpline between 8.30 a.m. and 5.30 p.m. (London (UK) time) Monday to Friday (except UK public holidays) on 0800 029 4524 (calls to this number from the UK are charged at the standard national rate plus network extras) or on +44 0800 029 4524 from outside the UK. Calls to the helpline from outside the UK will be charged at the applicable international rate.

Please note that calls may be monitored or recorded and the helpline cannot provide financial, legal or tax advice.