



Franchises

Customers, Colleagues and Communities remain at the core of our strategy

- Bank of Ireland achieved the #1 ranking in a recent IPSOS¹ brand recall survey
- Financial Wellbeing Index² stands at 66 for BOI customers, our ambition is to be >70 by 2024
- €1bn in new Irish mortgage lending, 99% of ROI mortgage products can be fulfilled digitally
- Wealth & Insurance delivering organic business growth
- BOI is Ireland's only universal bancassurer
- 73% of Small Business and Agri applications now delivered digitally
- Sustainable Finance Fund increased to €5bn, with €1bn already drawn
- €1.25bn of Green Bond issuance in H1 2021
- Strong economic outlook for Irish economy as supports continue

Strategic progress with significant improvement in UK performance in H1

- 52% improvement in operating profit in H1 2021 vs H1 2020
- Growth in Bespoke³ new mortgage lending, with increased margins

Strategy supported by two significant acquisition opportunities⁴

- J&E Davy ("Davy") agreement reached in July on acquisition of wealth management and capital markets businesses
- KBC Ireland MOU agreed in April to acquire performing loan assets and deposit liabilities



Our Strategy



H1 2021 Highlights

H1 2021 Performance

€465m
Underlying profit before tax

- Operating profit pre-impairment +72% vs H1 2020
- Total income +14%; higher net interest income, business income and valuation items
- Strong UK performance; operating contribution +52% on higher margins and lower cost

Asset Quality

5.5%
NPE ratio

- Impairment charge of €1m reflecting improved economic outlook and minimal loan loss experience
- NPE ratio reduced to 5.5%, supported by €0.3bn Irish mortgage securitisation
- 99% of payment breaks now concluded with minimal impact on asset quality

Transformation

4%
Reduction in costs

- 7th straight reporting period of sustainable cost reductions
- End-to-End customer journey programme delivering c.€60m in annualised cost savings
- Ongoing progress in systems transformation with digital fulfilment now at 75%

Capital

15.3%
Regulatory CET1 ratio

- Strong capital position; Fully Loaded CET1 ratio 14.1%
- Pre-impairment organic capital generation of 90bps H1 2021 vs 45bps H1 2020
- Sufficient capital to execute proposed inorganic KBC and Davy opportunities

¹ Ipsos MRBI Omnipoll asked 1,000 adults aged 15+ to recall an advertisement they have seen or heard recently anywhere (data from July 2021)

² National survey conducted by BOI covering saving, spending, borrowing and planning, scored on a 0-100 scale

³ Bespoke is a personalised and flexible underwriting service for good quality more complex cases

⁴ Subject to regulatory and competition authority approvals

Our Responsible and Sustainable Business strategy¹ is fundamental to our purpose of enabling our customers, colleagues and communities to thrive

Pillar 1
Enabling all colleagues to thrive

Developing digital ability and employability

Upskilling and reskilling

An inclusive and diverse workplace

50:50 gender target for new leadership appointments

Pillar 2
Enhancing Financial Wellbeing

Increasing capability and inclusion

Protecting the most vulnerable

Enabling better financial decisions

Improve customer Financial Wellbeing² Index to >70

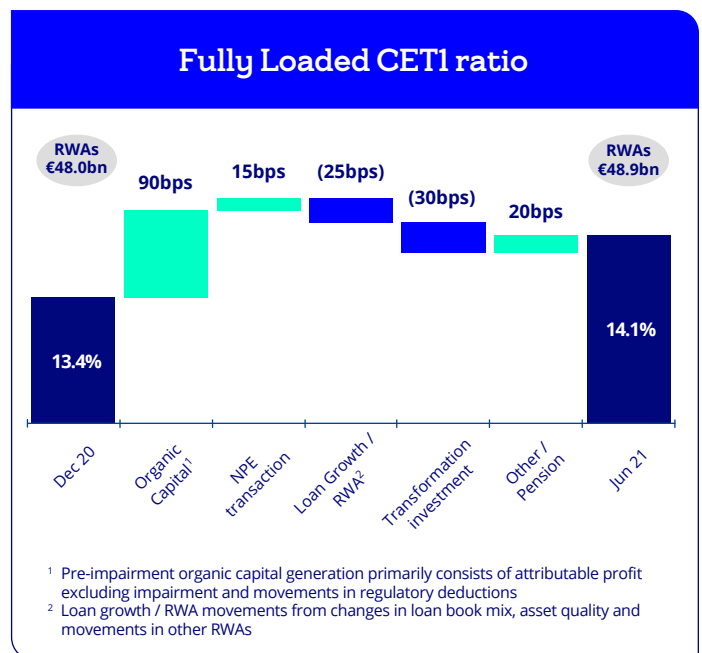
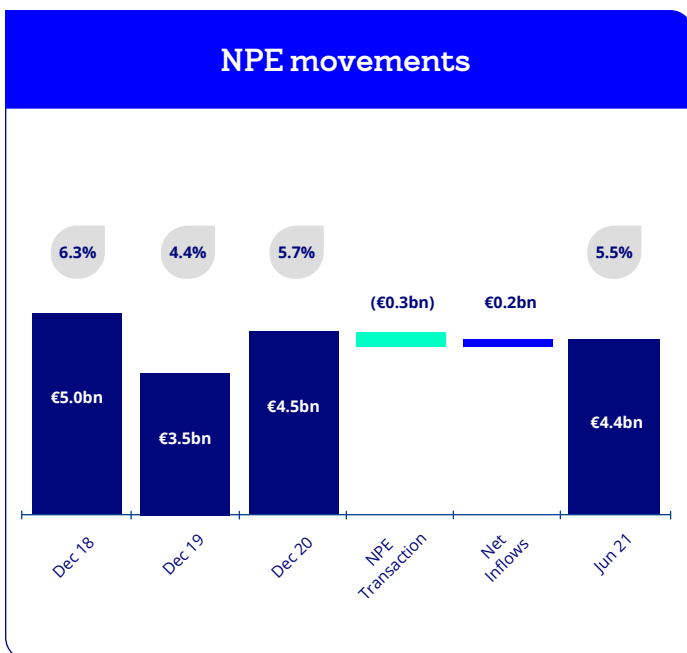
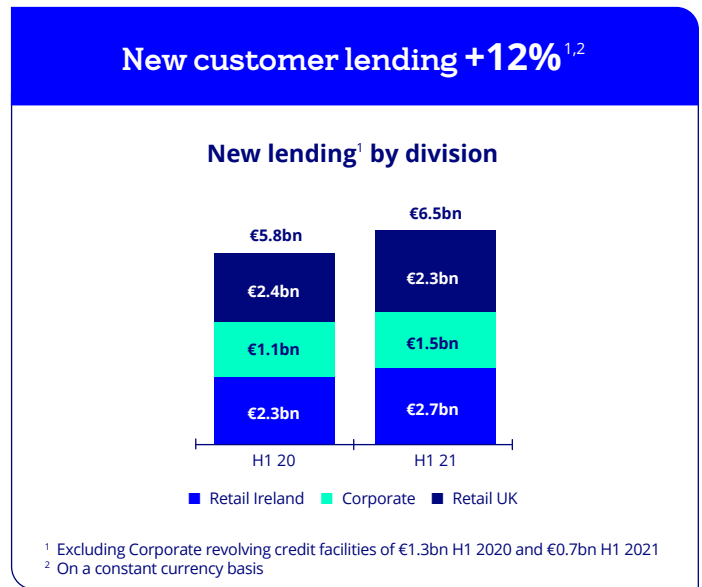
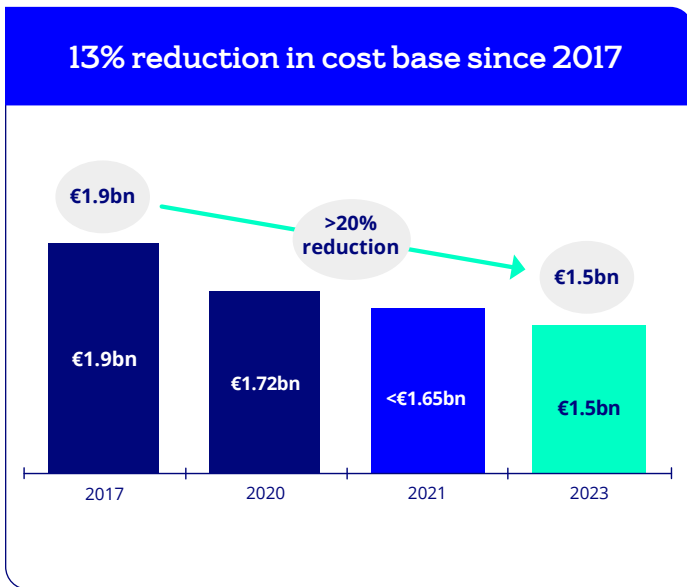
Pillar 3
Supporting the Green Transition

Setting Science Based Targets³ by end 2022

Providing Sustainable Finance

Transparently report progress

Own operations Net Zero by 2030



¹ Full 'Investing in Tomorrow' RSB Strategy explained in RSB Hub on the Bank of Ireland Group website
² National survey conducted by BOI covering saving, spending, borrowing and planning, scored on a 0-100 scale
³ Science Based Targets/SBTs - using methodology aligned with Partnership for Carbon Accounting Financials (PCAF) standards

Updating guidance for improved 2021 outlook

Profitability

- H2 2021 total income expected to be c.5% higher vs H1 2021 reflecting
 - Higher net interest income¹
 - Higher business income
 - Valuation items broadly unchanged vs H1 2021
- Costs will continue to reduce
 - 2021 costs <€1.65bn
 - 2023 costs of €1.5bn

Asset Quality

- Subject to no material change in the economic conditions or outlook, we expect the H2 2021 impairment charge to be broadly similar to H1 2021 and supported by the current stock of ILAs of €2.1bn

Capital

- End 2021 CET1 ratios expected to increase by c.30bps – 50bps above Jun 2021 levels
- Additional balance sheet optimisation initiatives being progressed during H2 2021
- Group has sufficient capital resources available to support execution of proposed inorganic opportunities
- Distributions to recommence on a prudent and progressive basis based on performance and capital outlook

¹ Including c.€50m potential income benefit from TLTRO III if second benchmark achieved in Dec 2021

Credit ratings and key ratios

Bank of Ireland Group plc (holding company of the Group)

Rating Agency	Standard & Poor's	Moody's	Fitch	Capital	
Long Term	BBB-	Baa1	BBB	Fully Loaded	14.1%
Outlook*	Negative	Stable	Negative	Transitional	15.3%
Short Term	A-3	N/A	F2	Fully Loaded Leverage Ratio	6.0%
				MREL Ratio	27.6%

Governor and Company of the Bank of Ireland

Rating Agency	Standard & Poor's	Moody's	Fitch	Liquidity	
Long Term	A-	A2 (Deposit Rating A2)	BBB+	Liquidity Coverage Ratio	177%
Outlook*	Negative	Stable (Deposit Outlook Stable)	Negative	Net Stable Funding Ratio	138%
Covered Bond Rating	N/A	Aaa	N/A	Loan to Deposit Ratio	85%
Short Term	A-2	Prime-1	F2		

* Long term outlook

Legal disclaimer

This document contains forward-looking statements with respect to certain of the Bank of Ireland Group plc (the 'Company' or 'BOIG plc') and its subsidiaries' (collectively the 'Group' or 'BOIG plc Group') plans and its current goals and expectations relating to its future financial condition and performance, the markets in which it operates and its future capital requirements. These forward-looking statements often can be identified by the fact that they do not relate only to historical or current facts. Generally, but not always, words such as 'may,' 'could,' 'should,' 'will,' 'expect,' 'intend,' 'estimate,' 'anticipate,' 'assume,' 'believe,' 'plan,' 'seek,' 'continue,' 'target,' 'goal,' 'would,' or their negative variations or similar expressions identify forward-looking statements, but their absence does not mean that a statement is not forward-looking.

Examples of forward-looking statements include, among others: statements regarding the Group's near term and longer term future capital requirements and ratios, level of ownership by the Irish Government, loan to deposit ratios, expected impairment charges, the level of the Group's assets, the Group's financial position, future income, business strategy, projected costs, margins, future payment of dividends, the implementation of changes in respect of certain of the Group's pension schemes, estimates of capital expenditures, discussions with Irish, United Kingdom, European and other regulators and plans and objectives for future operations. Such forward-looking statements are inherently subject to risks and uncertainties, and hence actual results may differ materially from those expressed or implied by such forward-looking statements.

Such risks and uncertainties include, but are not limited to, those as set out in the Risk Management Report in the Group's Interim Report for the six months ended 30 June 2021. Investors should also read 'Principal Risks and Uncertainties' in the Group's Interim Report for the six months ended 30 June 2021 beginning on page 27.

Nothing in this document should be considered to be a forecast of future profitability, dividends or financial position of the Group and none of the information in this document is or is intended to be a profit forecast, dividend forecast or profit estimate. Any forward-looking statement speaks only as at the date it is made. The Group does not undertake to release publicly any revision to these forward-looking statements to reflect events, circumstances or unanticipated events occurring after the date hereof.

ESG Ratings

ESG Rating Agency	Rating
Sustainalytics	20.4
S&P Global	44
MSCI	BB
CDP	B