### **Standard Form TR-1**

## Standard form for notification of major holdings

**NOTIFICATION OF MAJOR HOLDINGS** (to be sent to the relevant issuer <u>and</u> to the Central Bank of Ireland)

1. Identity of the issuer or the underlying issuer of existing shares to which voting rights are				
attached:				
Bank of Ireland Group plc				
2. Reason for the notification (please tid	ck the appropriate box or	boxes):		
[X] An acquisition or disposal of voting rig	ghts			
[] An acquisition or disposal of financial ir	nstruments			
[] An event changing the breakdown of vo	oting rights			
[] Other (please specify):				
3. Details of person subject to the notif	ication obligation :			
Name: TIAA-CREF Investment	I			
Management, LLC, Teachers Advisors, LLC	City and country of regi	stered office (if applic	able):	
and NWQ Investment Management	TIAA CDEE Investment N	Annagament LLC No.	w Vork LICA	
Company, LLC on behalf of the accounts	TIAA-CKET Investment Management, LLC - New York, USA			
listed in Exhibit B, Exhibit C, and Exhibit D.	Teachers Advisors, LLC – New York, USA			
	NWQ Investment Management Company, LLC – Los Angeles, USA			
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4. Full name of shareholder(s) (if different from 3.): Same as 3				
5. Date on which the threshold was cro	ssed or reached: 7 Ap	oril 2020		
6. Date on which issuer notified: 8 Apr	il 2020			
7. Threshold(s) that is/are crossed or re	eached: 3%			
7. The control (a) that is are crossed or i	caonea. 070			
8. Total positions of person(s) subject	to the notification oblic	gation:		
% of voting rights	% of voting rights	Tatal of Lath to 04	Total number of	
attached to shares	through financial instruments	Total of both in % (9.A + 9.B)	voting rights of	
(total of 9.A)	(total of 9.B.1 + 9.B.2)	,	issuer	

Resulting situation on the date on which threshold was crossed or reached	2.992%	0.00%	2.992%	1,078,822,872
Position of previous notification (if applicable)	3.000%	0.00%	3.000%	

# 9. Notified details of the resulting situation on the date on which the threshold was crossed or reached:

### A: Voting rights attached to shares

Class/type of Shares Number of voting rig		rights	% of voting rights	_
ISIN code (if possible)	Direct	Indirect	Direct	Indirect
IE00BD1RP616	0.0	32,283,223	0%	2.992%
SUBTOTAL A		32,283,223		2.992%

#### B 1: Financial Instruments according to Regulation 17(1)(a) of the Regulations Number of voting rights that may be Type of financial **Expiration** Exercise/ acquired if the % of voting rights instrument **Conversion Period** date instrument is exercised/converted. N/A N/A N/A N/A N/A **SUBTOTAL B.1** N/A N/A

B 2: Financial Instruments with similar economic effect according to Regulation 17(1)(b) of the Regulations					
Type of financial instrument					% of voting rights

	SUBTOTAL B.2	
	D.2	

- **10. Information in relation to the person subject to the notification obligation** (please tick the applicable box):
- [] Person subject to the notification obligation is not controlled by any natural person or legal entity and does not control any other undertaking(s) holding directly or indirectly an interest in the (underlying) issuer.
- [X ] <u>Full</u> chain of controlled undertakings through which the voting rights and/or the financial instruments are effectively held starting with the ultimate controlling natural person or legal entity

The College Retirement Equities Fund ("CREF") hereby informs you on April 7, 2020 CREF sold 75,399 shares of Bank of Ireland Group plc bringing its ownership to 27,313,090 shares equivalent to a voting share ownership percentage of 2.532%. It is our understanding the total voting shares outstanding of Bank of Ireland Group plc is 1,078,822,872.

Additionally, a fund managed by an affiliate of CREF, Teachers Advisors, LLC ("TAL"), owned 978,090 voting shares of Bank of Ireland Group plc as of April 7, 2020, equivalent to a 0.091% voting share ownership percentage.

Additionally, NWQ Investment Management Company, LLC ("NWQ"), an affiliate of CREF, sold 738 voting shares of Bank of Ireland Group plc on April 7, 2020. This transaction brings NWQ's ownership to 3,992,043 voting shares equivalent to a 0.37% voting share ownership percentage of Bank of Ireland Group plc held through the separate accounts that it advises.

For your information, CREF is a U.S. based investment company, which is registered with the Securities and Exchange Commission ("SEC"). CREF has multiple investment accounts, each with separate investment objectives and policies. All assets in the accounts are beneficially owned by CREF, and all the accounts are managed by TIAA-CREF Investment Management, LLC ("TCIM"), an SEC registered investment adviser.

A total of 32,283,223 voting shares or 2.992% of the outstanding voting shares of Bank of Ireland Group plc are owned, in aggregate, by CREF and these affiliated funds and accounts.

Please see Exhibit A

Advisors Name	% of voting rights if it equals or is higher than the notifiable threshold	% of voting rights through financial instruments if it equals or is higher than the notifiable threshold	Total of both if it equals or is higher than the notifiable threshold
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TIAA-CREF Investment Management, LLC	2.532%	0.00%	2.532%
Teachers Advisors, LLC	0.091%	0.00%	0.091%
NWQ Investment Management Company, LLC	0.370%	0.00%	0.370%

11. In case of proxy voting: [name of the proxy holder] will cease to hold [% and number] voting
rights as of [date] TIAA-CREF Investment Management, LLC, Teachers Advisors, LLC and NWQ
Investment Management Company, LLC will separately and independently vote all proxies for shares held in
Bank of Ireland Group plc.

12. Additional information: N/A					

Done at Dublin on 9 April 2020 Contact: Sarah McLaughlin, Group Secretary Telephone: +353 (0) 76 624 8577