Standard Form TR-1

Standard form for notification of major holdings

NOTIFICATION OF MAJOR HOLDINGS (to be sent to the relevant issuer <u>and</u> to the Central Bank of Ireland)

1. Identity of the issuer or the underlying issuer of existing shares to which voting rights are						
attached:						
Bank of Ireland Group plc						
2. Reason for the no	otification (please tic	k the appropriate box or	boxes):			
[X] An acquisition or	disposal of voting rig	hts				
[] An acquisition or d	isposal of financial in	struments				
[] An event changing	the breakdown of vo	ting rights				
[] Other (please spec	cify):					
	• ,					
3. Details of person	subject to the notif	ication obligation :				
Nomes TIAA CREET						
Name: TIAA-CREF Investment Management, LLC, Teachers Advisors, LLC		City and country of registered office (if applicable):				
and NWQ Investment		, ,,				
Company, LLC on behalf of the accounts		TIAA-CREF Investment Management, LLC – New York, USA				
listed in Exhibit B, Exhi		Teachers Advisors, LLC -	eachers Advisors, LLC – New York, USA			
	NWQ Investment Management Company, LLC – Los Angeles, Us			os Angeles. USA		
g invocation management company, 220 2007 mg		,				
4. Full name of shar	reholder(s) (if differe	nt from 3.): Same as 3				
5. Date on which the	e threshold was cro	ssed or reached: 6 Ap	ril 2020			
		-				
6. Date on which iss	suor notified: 7 Apr	ii 2020				
o. Date on which is	suei notineu. 7 Apri	11 2020				
7. Threshold(s) that	is/are crossed or re	eached: 3%				
8. Total positions of	person(s) subject t	o the notification oblig	nation:			
	(2)		,			
	% of voting rights	% of voting rights through financial	Total of both in %	Total number of		
	attached to shares (total of 9.A)	instruments	(9.A + 9.B)	voting rights of issuer		
	(total of o.A)	(total of 9.B.1 + 9.B.2)		100001		

Resulting situation on the date on which threshold was crossed or reached	3.00%	0.00%	3.00%	1,078,822,872
Position of previous notification (if applicable)	n/a	n/a	n/a	

reached:	nils of the resulting si	tuation on the date	on which the threshold	was crossed or
Class/type of shares	Number of voting ri	ghts	% of voting rights	
ISIN code (if possible)	Direct	Indirect	Direct	Indirect
IE00BD1RP616		32,359,360		3.00%
SUBTOTAL A		32,359,360		3.00%

Type of financial instrument	Expiration date	Exercise/ Conversion Period	Number of voting rights that may be acquired if the instrument is exercised/converted.	% of voting rights
N/A	N/A	N/A	N/A	N/A
		SUBTOTAL B.1	N/A	N/A

B 2: Financial In Regulations	struments witl	h similar econom	ic effect according	to Regulation [•]	17(1)(b) of the
Type of financial instrument	Expiration date	Exercise/ Conversion Period	Physical or cash settlement	Number of voting rights	% of voting rights
	1	1	SUBTOTAL B.2		

- **10. Information in relation to the person subject to the notification obligation** (please tick the applicable box):
- [] Person subject to the notification obligation is not controlled by any natural person or legal entity and does not control any other undertaking(s) holding directly or indirectly an interest in the (underlying) issuer.
- [X] <u>Full</u> chain of controlled undertakings through which the voting rights and/or the financial instruments are effectively held starting with the ultimate controlling natural person or legal entity

The College Retirement Equities Fund ("CREF") hereby informs you as of April 6, 2020 CREF owned 27,388,489 shares of Bank of Ireland Group plc equivalent to a voting share ownership percentage of 2.539%. It is our understanding the total voting shares outstanding of Bank of Ireland Group plc is 1,078,822,872.

Additionally, a fund managed by an affiliate of CREF, Teachers Advisors, LLC ("TAL"), purchased 54,598 voting shares of Bank of Ireland Group plc on April 6, 2020. This transaction brings TAL's ownership to 978,090 voting shares equivalent to a 0.091% voting share ownership percentage of Bank of Ireland Group plc.

Additionally, NWQ Investment Management Company, LLC ("NWQ"), an affiliate of CREF, owned 3,992,781 voting shares of Bank of Ireland Group plc as of April 6, 2020 equivalent to a voting share ownership percentage of 0.370% held through the separate accounts that it advises.

For your information, CREF is a U.S. based investment company, which is registered with the Securities and Exchange Commission ("SEC"). CREF has multiple investment accounts, each with separate investment objectives and policies. All assets in the accounts are beneficially owned by CREF, and all the accounts are managed by TIAA-CREF Investment Management, LLC ("TCIM"), an SEC registered investment adviser.

A total of 32,359,360 voting shares or 3.000% of the outstanding voting shares of Bank of Ireland Group plc are owned, in aggregate, by CREF and these affiliated funds and accounts.

Please see Exhibit A

Advisors Name	% of voting rights if it equals or is higher than the notifiable threshold	% of voting rights through financial instruments if it equals or is higher than the notifiable threshold	Total of both if it equals or is higher than the notifiable threshold
TIAA-CREF Investment Management, LLC	2.539%	0.00%	2.539%
Teachers Advisors, LLC	0.091%	0.00%	0.091%
NWQ Investment Management Company, LLC	0.370%	0.00%	0.370%

11. In case of proxy voting: [name of the proxy holder] will cease to hold [% and number] voting
rights as of [date] TIAA-CREF Investment Management, LLC, Teachers Advisors, LLC and NWQ
Investment Management Company, LLC will separately and independently vote all proxies for shares held in
Bank of Ireland Group plc.

12. Additional information: N/A

Done at Dublin on 8 April 2020 Contact: Sarah McLaughlin, Group Secretary

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